

For a small Meals on Wheels provider in a rural and remote location, it seems the obligation to have all meals assessed by an APD is onerous. We only provide about 80 meals a week. We have a menu that varies quarterly and also with client dietary needs and preferences. That is an enormous amount of variety meals that need to be assessed.

As a small provider doing CHSP, NDIS, Community Transport, we are complianced and assessed extensively. No wonder small providers are disappearing. The quality/individuality of care from big providers in these rural and remote locations (if they will even go to these locations) is not of a comparable quality to a small local provider. And auditors don't go to every small location where large providers deliver services.