

Existing package providers can enter anything about a client onto the My Gov web site without their client even being aware of this. This can, and in my case, includes lies about the client. There is no obligation to provide the authors name nor the Providers name. When requested by the Ombudsman there was no provision for this to be removed or even reported about.

Consequently, I have been slandered on the My Aged Care website which I am unable to remove, and my new provider will have access to giving them an untrue impression of myself. Very Bad.