

I have tried to read this document but feel that unless one is employed in the industry and has prior knowledge of the Act currently in place, it would be not be possible to understand this long complex document. There needs to be a simple document that states old act versus new act and what is changing because one can spend all day on the phone being shunted from place to place. I can tell having worked for 50 years in a number of professional careers that many of the people I am asked to phone are just taking initial phone calls. I recently waited on the phone for over 50 minutes trying to get a provider to provide a incontinence product as a favour just to get a provider number and some basic information about who to ring. I was assessed in my first year of being diagnosed with Pancreatic Cancer as a level 2 based on my ability to hold up head up high and do different tasks around my home myself. Now that my provider has run out of money and I have had a new breakout diagnosed and have needed more chemotherapy and Radium my providers who are good at communication just tell me that assessments are 6 months behind and they can do NOTHING. A umbrella of extra items was granted to my providers but they either do not have those services or I do not require them as they come under the umbrella of NOT nursing but services. I have tried my best to pay for dozens of items before I was diagnosed and working to maintain my home but now with my position gone and limited money due to no permanent position after 20 years in Education I am left with many items unrepaired as Electricians are either unavailable or too expensive to fix lights etc. People are encouraged to stay in their homes but now providers are telling us that services will be cut in the new aged care Act as one is expected to pay for the above items themselves. I to garden, cook, clean and a lot of other items but not being able to call in a plumber or electrician because no one is available of there is no money in my budget stresses the hell out of me. Stress is something my specialists tell me to avoid but living completely on my own and having to wait to be assessed from when I was dropped off by the Ambulance in August 2023 to today April 2025 to be reassessed and provided with some basis urgent items is stressssful. Please ask the Minister who is a Queenslander to understand that not all people have a partner and nor have they had a partner (in my case for over 20 years) to save earn for retirement. They are now living in their homes on their own and one has to pay all the same bills as 2 people who are together. My Medical Insurance has gone up 14% and my funeral Insurance even more than this percentage so the increase of \$4 for the aged pension does not even cover the basic increases. Thanks for the opportunity to express my thoughts on this topic.