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Pricing: Suggest that the Aged Care Act Rules be guided by NDIS pricing for counselling (\$156.16), as a starting point, and that it excludes any non-service times such as travel, reporting, etc.

Delivery: That counsellors or psychotherapists are registered which means that they meet defined criteria in relation to qualifications (minimum of Bachelor), supervision, professional development, insurance, etc. and that their details are available, for example on PACFA's provider finder. NDIS already recognizes counsellors who are registered members of either Australian Counselling Association or Psychotherapy and Counselling Federation of Australia.

Holistic service: That counsellors or psychotherapists are valid professionals who can support an older's person's mental health in addition to their physical, social and spiritual health.