



Northern Collaborative Project

To address the concerns of Commonwealth Home Support Programme providers, consumers, Assessment Services, the Sector Support and Development (SSD) providers: Northern Collaborative Project (NCP) actively engaged with provider in providing feedback and recommendations on the Service List available through the [Department of Health and Aged Care website](#).

Members were provided following feedback.

Meals

Centre based meals are listed under meals delivery service not in the meal preparation service. Also, meal preparation is very dependant on economics of scale.

Eating is a social experience for all of us. Centre based meals have the added advantages of providing an opportunity for social interaction and the potential to monitor a person's health and well-being. The Home delivered meals also has a social aspect where for some older people this could be their only social interaction for a particular day. Furthermore, established relationship building is necessary to prepare a home meal at home where providers are required to consult and consider consumer preferences, nutrition needs and consumer choices in selecting ingrediencies and in meal preparation. Meals also play a vital role in In- home respite services (Category 5).

Domestic Assistance

The cap on the Domestic Services for a calendar year would be 52 hours which will likely to be generally 1 hour a week. Current services are based upon client choice and SCHADS award changes do not fit well within the person-centred care model. If a client wants a 1 hour or 1.5 hours of service such as personal care, cleaning for a one bed unit, providers must roster the staff member for minimum of 3 hours and these additional employment costs cannot be transferred to the client. Furthermore, providers informed relying on agency staff for ad-hoc services almost impossible as agency also have to adhere to the SCHADS award and do not have staff available for short notice services specially for those services are less than 3 hours.

Following table represents organisations expressed an interest and made registrations to attend the NCP Member consultation session on 16 October and 22 October 2024. Please note material herein this report does not necessarily represent the views or policies of each of the organisations or their representatives. ACH Group

Participated Organisations

Aged Care Alternatives
Adelaide Hills Council
Alwyndor Aged Care
Care and Share Trinity
Carers and Disability Link
City of Port Adelaide Enfield
City of Tea Tree Gully
City of Prospect
City of Unley
City of Charles Sturt
Chinese Welfare Services of South Australia
City of Salisbury
City of Marion
City of Onkaparinga

Elder Care
Family Home Support Services
Government of South Australia
Gleam Team
Helping Hand Aged Care
InHome Care SA
Kalyra
Kura Yerlo Incorporated
Lutheran Homes Barossa
Multicultural Aged Care Incorporated
Mount Barker District Council
Muslim Women's Association of South Australia
Northern Collaborative Project (NCP), City of Salisbury
RDNS Silverchain
Resthaven
See Differently
Southern Cross Care
Tanunda Lutheran Home
UnitingCare Wesley Bowden
Uniting Communities