What activities or products would support you to prepare for the new Aged Care Act 2024?

True transparency of funding of Govt fund to providers and transparency of how funds are spent on Residents would like \$ figures per daily expenditure. Training and qualifications of kitchen/ catering staff

Other comments

Evidence of 210 Care Minutes from Carers and 60 minutes from RN per Resident.Qualifications of staff esp after Four Corners Program on "Fake Qualifications" esp relating to Carers. 2 yrs ago spoke to Manager re problem training Facilities in shopping centres and English qualifications and skills of all staff. Qualifications of Board esp relating to Aged Care.Communication given to Residents re care...including Care Plan and Food and Drinks Care Plan.