

Dear Sir or Ms.,

I would like to give feedback regarding Certificate III and IV in aged care support courses. A lot of times, new staff that studied and obtained their Certificate III and/or IV in aged care support does not have enough knowledge to provide the care to residents in residential aged care facilities. Personally, I think they should do at least 2 months clinical placement i.e. 320hrs of clinical placement/experience. They are lacking experience in managing residents with Dementia and/or with behaviour problems. Infection control knowledge is also lacking.

Thanks you.

Regards,

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