I am retired from nursing and heartbroken when I visit hospitals, nursing homes etc. Nursing has lost its 'Care' factor. Nurses bring meds to bedside but do not see the twisted uncomfortable slump of the person. Just "take this" and move on. No kind gesture or fix of the pillows. Too much of nursing as a "profession" and true care is forgotten. Many will blame understaffing and workplace safety. "I can't adjust a patient in bed in case I hurt my back". So I just walk past??????

I do not have the answer for this but I know I was taught basic care during pts training and expected to do it for my entire career, and I did because it made a difference.

As an RN for 35 years (I was an A&E Certified RN, and worked across the board as a nursing pool casual then went on to do Midwifery)

A brush of teeth before visitors.... or a hair-do and flip the pillow. Simple stuff but I just so rarely see it now unless someone is asked to.
I see 5 nursing staff at the computers and 2 or 3 bed calls chiming and am sad to see it. I also have had trouble understanding non English-as-first-language staff who hurry by and say something that makes no sense to the old patient.
It's by keen observation during the little interactions with the patient that a change in condition or consciousness is noticed. If you tick the boxes ie meds given, dressing attended, IV reloaded=job done. Where's the care??????

Good luck fixing the issue. It is a sign of the passing of old fashioned respect, manners and esteeming our elderly and vulnerable.

Jane Jones