

Survey Questions

Broad audience including health professionals

Q. Do you think that there are parts of the MBS that are out-of-date and that a review of the MBS is required?

Q. Do you have any comments on the proposed MBS Review process?

Q. How can the impact of the MBS Review be measured?

- What metrics and measurement approaches should be used?
- How should we seek to improve this measurement and monitoring capability over time?

Q. Which services funded through the MBS represent low value patient care (including for safety or clinical efficacy concerns) and should be looked at as part the Review as a priority?

Q. Which services funded through the MBS represent high value patient care and appear to be under-utilised?

Q. Are there rules or regulations which apply to the whole of the MBS which should be reviewed or amended?

- If yes, which rules and why? Please outline how these rules adversely affect patient access to high quality care.

Q. Are there rules which apply to individual MBS items which should be reviewed or amended?

- If yes, which rules and why? Please outline how these rules adversely affect patient access to high quality care.

Q. What would make it easier for clinicians and consumers to understand or apply the rules or regulations correctly?

Q. What kind of information do consumers need to better participate in decisions about their health care?

Medicare User/Consumers of Health Services Questions

Q. How has the MBS¹ worked well or not worked well for you or someone you know? Can you give an example?

Q. Have you or someone you know ever had a consultation, medical procedure or test you thought was unnecessary?

- If yes, what was the medical procedure or test, or what was the consultation for, and why did you think it was unnecessary?
- Did you raise this with your doctor?

Q. Have you ever refused or did not have a consultation, medical procedure or test because you thought it was unnecessary?

- If yes, what was the medical procedure or test, or what was the consultation for, and why did you think it was unnecessary?
- Did you raise this with your doctor?

Q. Have you encountered difficulties with Medicare 'rules'? For example had a Medicare benefit denied, difficulties with referral arrangements, or limits on the number of times you can access certain Medicare services in a year.

- If yes, please describe what happened.

Q. What kind of information would be most useful to you in making decisions about the services you receive from health professionals?

¹ The MBS is a key component of the Medicare system. It lists all the services that you can receive money back from Medicare for. This includes out-of-hospital services provided by GPs, specialists, optometrists, and in some cases, dentists and other allied health practitioners, and where you are a private patient having in-hospital treatment (for example, you have a baby as a private patient in a private hospital). It does not include treatment in a public hospital as a public patient.