

Important privacy information

The Australian Government Department of Health, Disability and Aging (the department) wrote this information. When you see the word 'we', it means the department.

You can ask for help to read this privacy information. A friend, family member or support person can help you.

We are studying some NDIS supports and things that might become NDIS supports. We are trying to see:

- who they help
- how much they help
- if they are safe.

We want to know if the information we have so far is right. We want to know:

- who uses or might use the supports
- how and why people use the supports
- what other supports people use instead.

You can tell us what you think using the link on the Consultation Hub Website.

If you prefer, you can email a video of your answers to disabilityevidence@health.gov.au before **11:59pm AEST on 9 November 2025**

How we keep your information safe

Your personal information is protected by law. These laws include:

- the *Privacy Act 1988* (Privacy Act)
- the Australian Privacy Principles.

You can read more about how we keep your information safe in our [privacy policy](#).

How we collect your information

We will collect your information when you share your response. We will collect your information through the survey available on the Consultation Hub Website or via email if you email it to us.

What happens if you agree to us collecting your information?

If you agree to us collecting your information, we will use your response to make our assessment of the supports better. We may share all or part of your response within the department.

We will make a summary of the information that you and other people share with us. We will give this summary to the NDIS Evidence Advisory Committee (the EAC) and its sub-committees. The EAC will use this summary to help them make recommendations to Government. If we share your response, we will not share your name. We may post the summary of responses on the EAC website.

The public can read anything posted on our website, including the summary of responses. This includes people who live overseas.

Usually if we share personal information with someone overseas, we have to make sure that person follows our law about personal information. The law we have to make sure they follow is Australian Privacy Principle 8.1.

If you agree that we can share your response, this law will not apply. This means that we will not be responsible if someone overseas uses or shares the information in your response. Your response will not be protected by the Privacy Act. And you will not be able to use the law to ask for compensation.

What kind of information will we collect?

We will ask you to tell us about you and how you use the support. The questions will be a little bit different if:

- you do not use the support

- you are answering for a family member or someone you care for who uses the support
- you are answering as someone who provides the support or researches the support.

The questions could include:

- your disability
- how long you have used the support
- how the support helps you
- any problems you have had with the support.

Information like this is called “sensitive information”.

We will also ask:

- who you think uses the support
- what the support should be compared to
- what the support is used for.

Please do not include information about someone else in your response

If you need to include information about someone else in your response, please:

- do not include the person’s name
- make sure someone cannot guess who the person is from what you say
- tell them about the information on this page
- make sure they agree to us collecting their personal information.

More about our privacy policy

You can read our privacy policy on [our website](#). You can ask us for a copy of the policy using our contact details below.

Our privacy policy includes information about:

- how you can see the personal information we have about you
- how you can update the personal information we have about you
- how you can make a complaint about someone breaking:

- the Australian Privacy Principles
- a registered Australian Privacy Principle code that we need to follow
- what we do with complaints.

You can contact us on:

- (02) 6289 1555
- Free call 1800 020 103
- the online enquiries form on [our website](#).

Declaration

If you tick the box below, it means you agree to us collecting your information.

☐ I agree to the department collecting the information about me or someone I care for. I am giving this information for the NDIS Evidence Advisory Committee consultation September 2025. It includes any sensitive information I share. (Required)

Acknowledgement

If you tick the boxes below, it means you understand and agree with each of the sentences.

By sharing my response, I agree to the following sentences:

(Required) ☐ I understand that I can choose if I agree to the department collecting my information. I understand I do not have to agree. If I do not agree to the department collecting my information, I can choose not to complete the survey.

(Required) ☐ I am over 18 years old.

(Required) ☐ I understand why and how the department is collecting, using or sharing my response.

(Required) ☐ I understand that, if I agreed to the department sharing my response, the department can include my response within a summary with the NDIS Evidence Advisory Committee (the EAC) and their sub-committees or on the EAC website.

(Required) ☐ I understand that the Australian Government will own the copyright of the content of my response.

(Required) ☐ Any people I share personal information about in my response either agree to the department collecting this information for the reasons explained in this consultation, or I have legal authority to share on their behalf.