



Australian Government

Department of Health, Disability and Ageing

NDIS Evidence Advisory Committee Consultation

Family or carers of people who use
smart appliances

Part 1





Australian Government

**Department of Health,
Disability and Ageing**

The Australian Government Department of Health Disability and Ageing wrote this.

We say **DHDA** for short.

When you see the word **we** it means DHDA.



We wrote this in an easy to read way.

We use pictures to explain some ideas.

Bold

Not bold

We have some words in **bold**.

This means the letters are thicker and darker.

These are important words.



This is an Easy Read summary of an online **survey**.

Surveys have questions about your ideas.



We can answer any questions by email.

Email us disabilityevidence@health.gov.au



You can ask for help to read this document.

You can ask

- A friend
- Family members
- A support person.



We recognise Aboriginal and Torres Strait Islander people as the **Traditional Owners** of the land we live on.



They were the **first people** to live on and use the

- Land
- Waters.

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Who is this survey for



We made a **survey**.



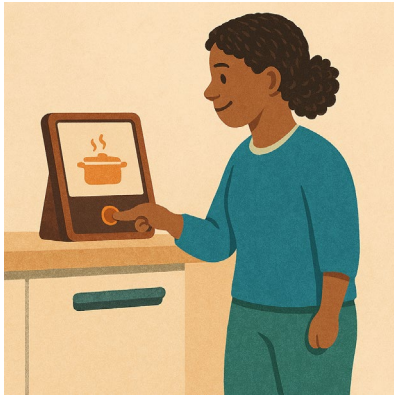
This survey is **only** for family or carers of people with disability who use **smart appliances**



Smart appliances are things you use for

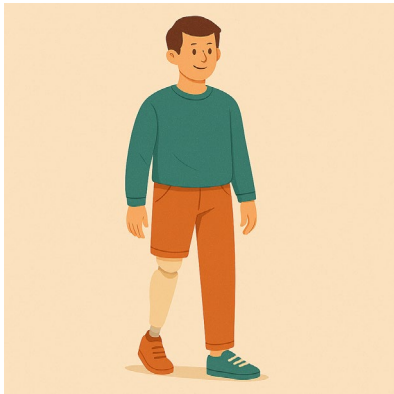
- Cooking
- Cleaning
- Gardening.

You use them around your home.

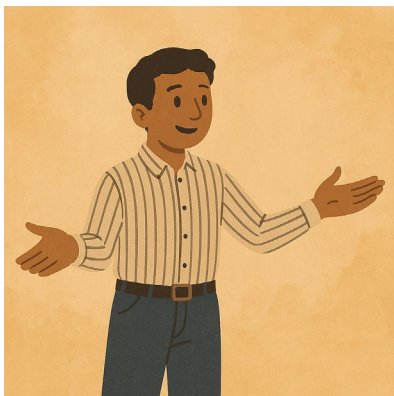


We have other surveys for people who

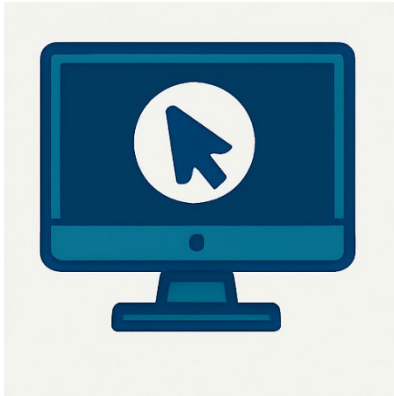
- Use smart appliances



- Do **not** use smart appliances anymore



- Use something else.



You can look at the other surveys on our website.

consultations.health.gov.au/evidence-advisory-committee-eac/september2025

It is in Easy Read.



We have **2 parts** to this survey.



You need to do **part 1** first.

This is **part 1**.



You need to send both parts back to us by email.

You need to send it back before

11.59 at night

Sunday 9 November 2025.

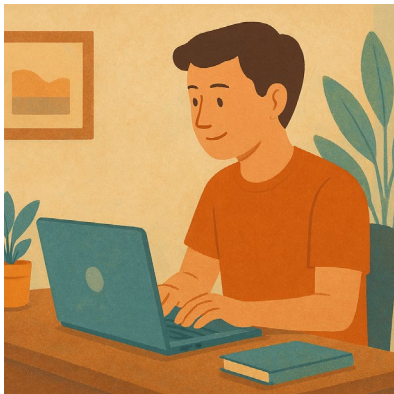
What to do



You need to download both parts of the survey.

You can

- Write your answers



- Type your answers.



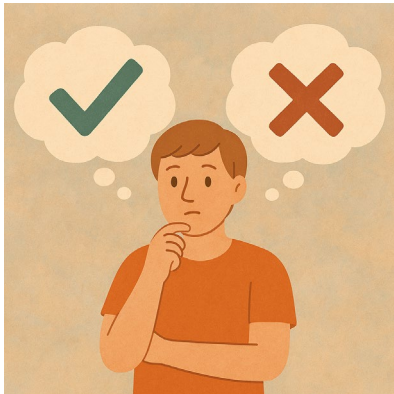
You need to send your answers back to us by email.

disabilityevidence@health.gov.au



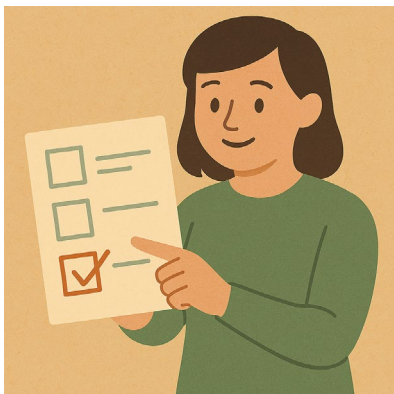
Each part will have some

- Information
- Questions.



There are no right or wrong answers.

Do your best.



You can choose what questions to answer.

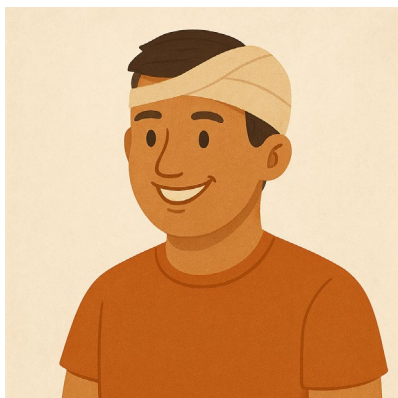
You do **not** have to answer them all.

About your family members disability



What is your family members disability

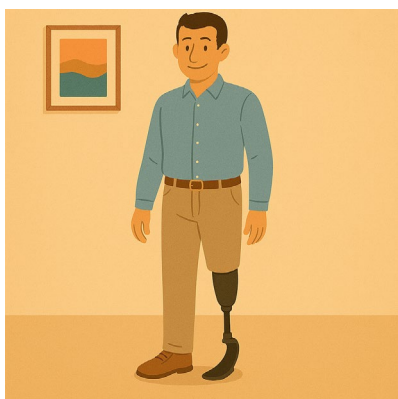
You can pick as many as they have



- Acquired Brain Injury

This is anything that damages your brain after you were born like

- Stroke
- Injury to your head
- Diseases.



- Amputations

This is when you have an operation to remove part of your body like your leg.

They only do this if they have to.



- Arthritis

This is pain or swelling in your joints like in your hands.

It can happen in

- 1 part of your body
- Many parts of your body.



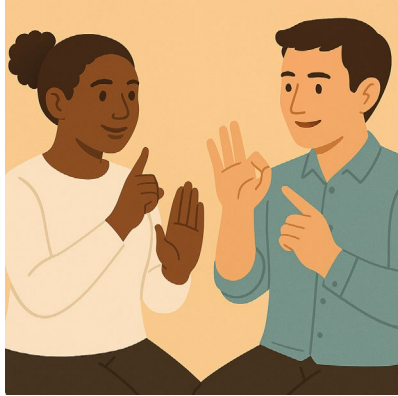
- Autism



- Cerebral palsy

This is a physical disability that can change how you

- Move
- Stand
- Sit.



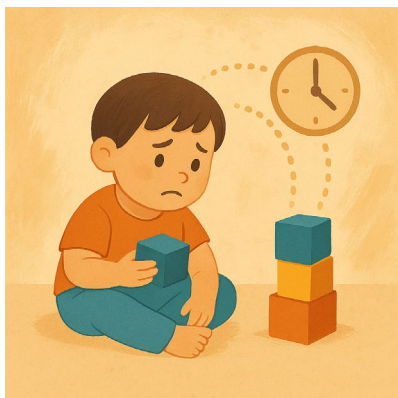
- Deaf or hard of hearing



- Dementia

This is when you have trouble

- Thinking
- Remembering
- Doing things for yourself.

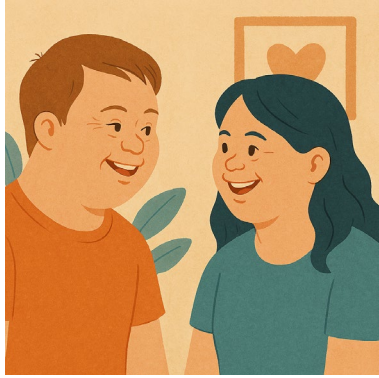


- Developmental Delay

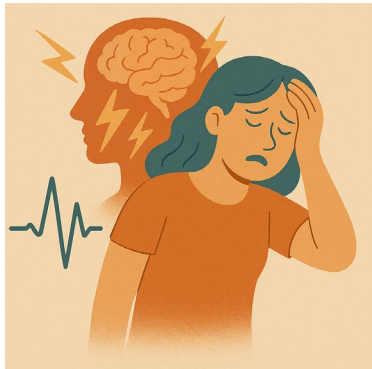
This is when someone learns slower than other people their age.

They might need extra help with

- Talking
- Moving
- Their emotions.

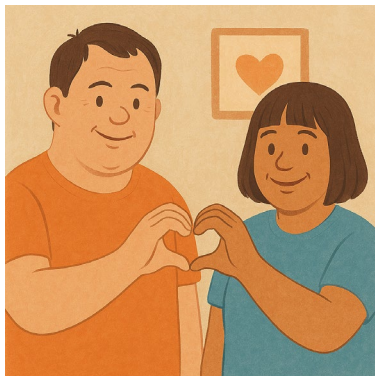


- Down Syndrome

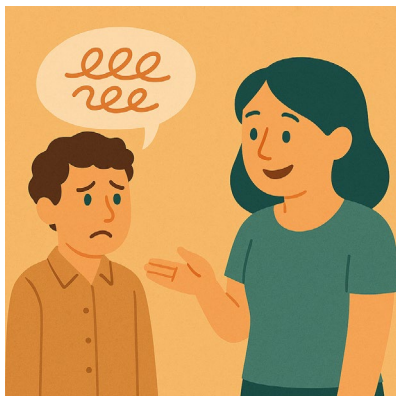


- Epilepsy

This is when someone has seizures.



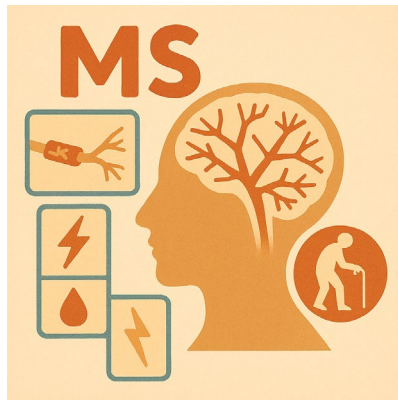
- Intellectual disability



- Language disorders

This is when someone has a hard time understanding or using language that is

- Spoken
- Written down
- Signed.



- Multiple sclerosis

This affects your

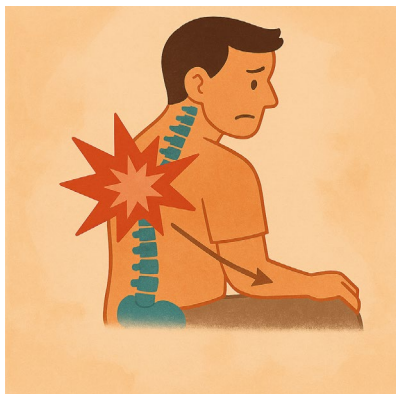
- Brain
- Spine
- Nerves

It is called **MS** for short.



- Psychosocial disability

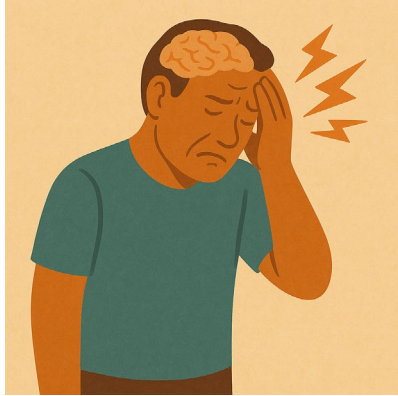
This is a disability because of your mental health.



- Spinal cord injury

This is when you have damaged your spine.

This can change what you can do for yourself.



- Stroke

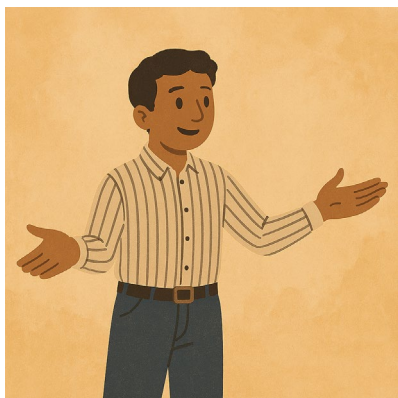
This is when the blood in your brain

- Is stopped for a time
- Can **not** get to where it needs to.

This can cause damage to your brain.



- Blind or have low vision



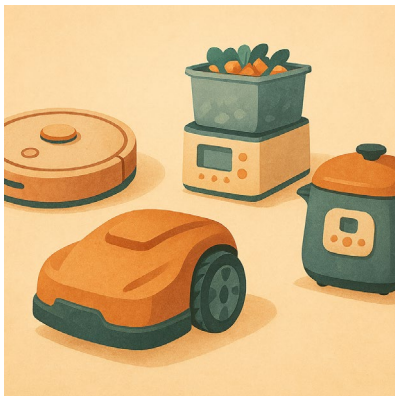
- Anything else

Please write in the box

Question 1 support

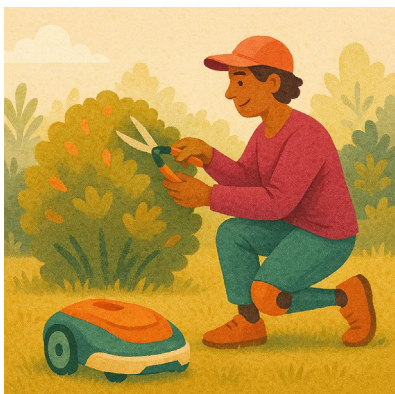


We want you to think about **smart appliances**.



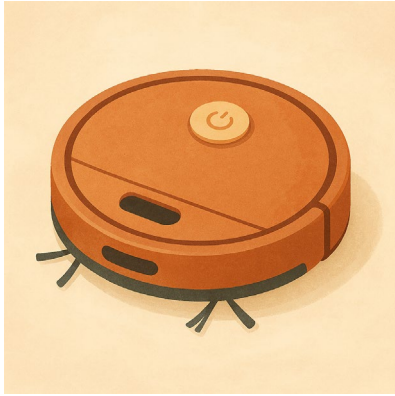
Smart appliances are devices you use around you home to help you

- Cook
- Clean
- Garden.



They have technology that **aims** to help you do everyday tasks.

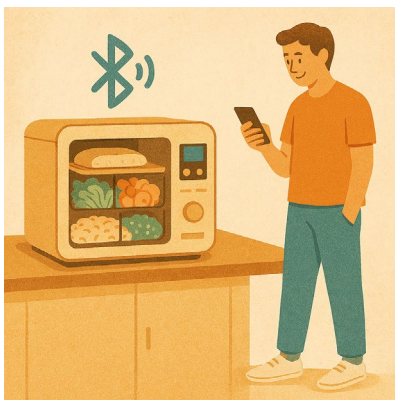
Aims are things you want to do.



They can

- Do things by themselves

Like cleaning the floor.



- Connect to other devices

Like connecting to your phone.



- Have artificial intelligence

Artificial intelligence is when computers are able to do things like humans.

This could be things like learning how to fix problems.

We call it **AI** for short.



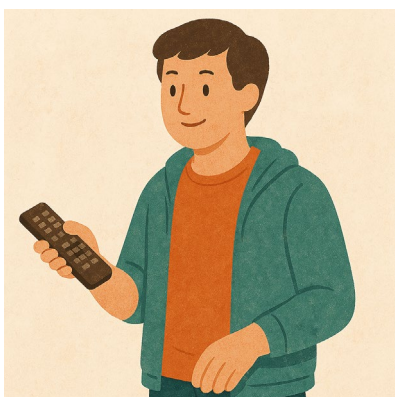
Some devices do

- Some of the task



- All of the task.

This means people do **not** need to do that part of the task.



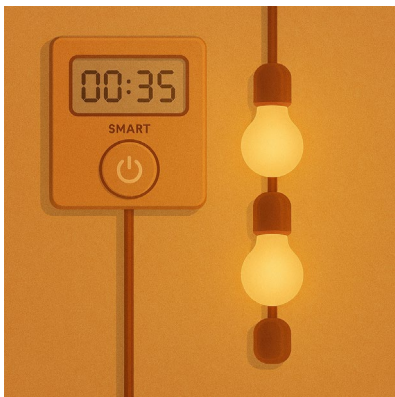
Some of the ways to use smart appliance could be

- With a remote



- Being able to speak to it

This is called **voice control**.



- Being able to set it to work at a certain time

This is called **programming**.

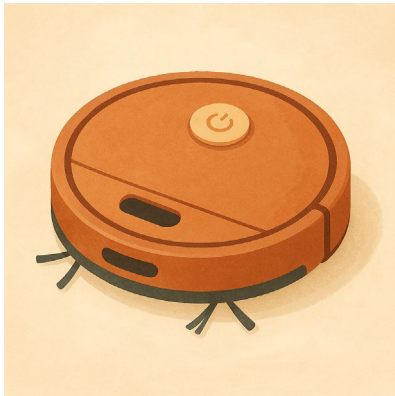


The home appliances could be

- Machines that cook food



- Machines that help get food ready for cooking



- Robot vacuum cleaners



- Lawn mowers.



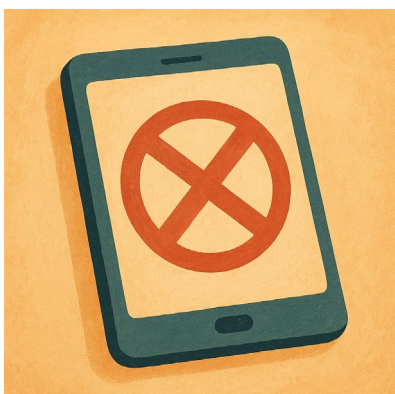
We are **not** talking about home appliances that are

- Smart devices that work together in your home

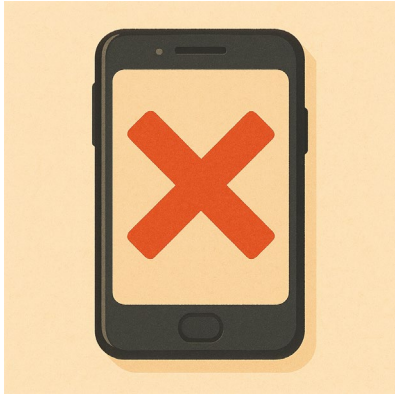
We call them **home automation systems**.



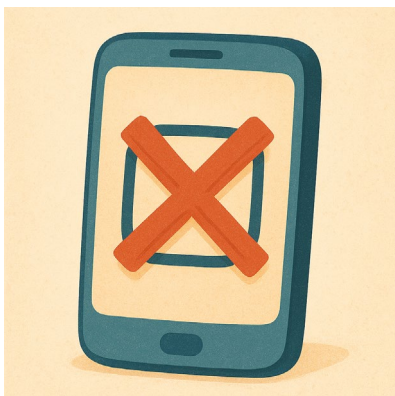
- Smart watches



- Tablet devices

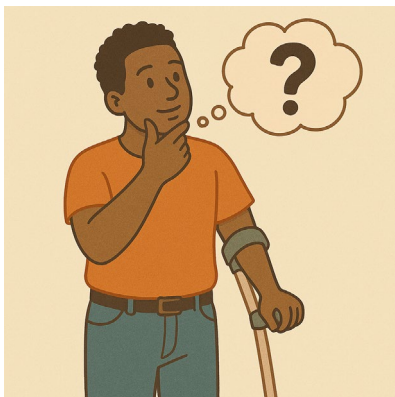


- Smart phones



- Apps used for **accessibility** or communication

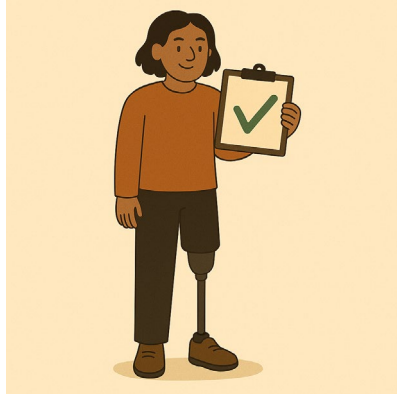
Accessibility means everyone can use it.



Question 1

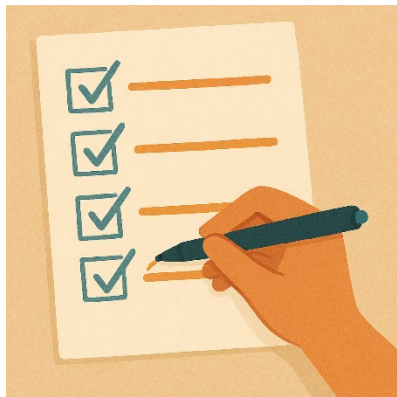
Do you think we have said everything about

- What are smart appliances for
 - Cooking
 - Cleaning
 - Gardening
- How they are used.



Please tick only 1 box.

Yes



No

I want to change something.

Please write what you want to change in the box.

You can

- Add something
- Take something away.

Question 2 disability group

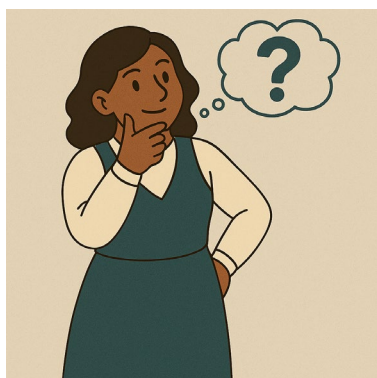


We want to think about all the different groups of people who might use smart appliances.



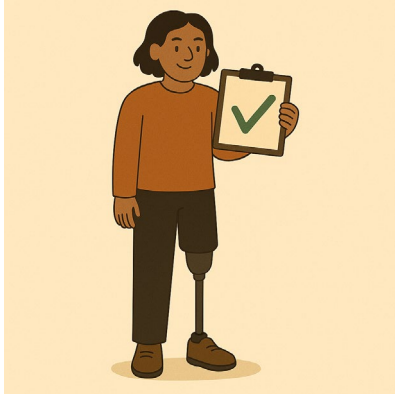
So far we think they are

- People who have NDIS plans.



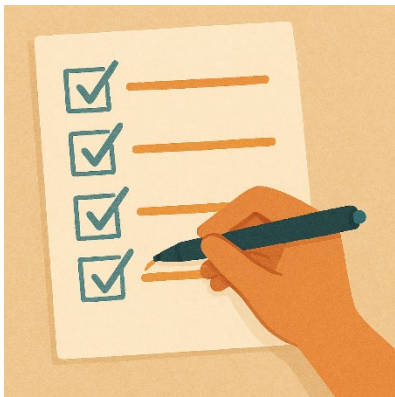
Question 2

- Do you think we have said all the groups of people who might use smart appliances.



Please tick only 1 box.

Yes



No

I want to change something.

Please write what you want to change in the box.

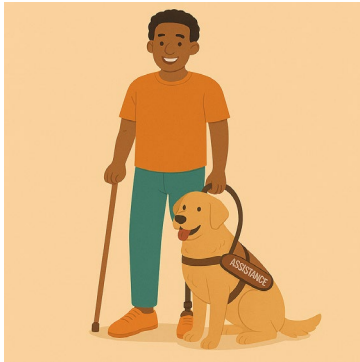
You can

- Add something
- Take something away.

Question 3 outcomes



Supports are used to get good outcomes.



Outcomes can

- Make peoples lives better



- Keep people safer.



We think smart appliances aim to help with



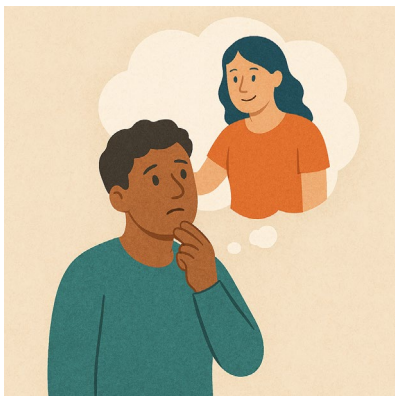
- Being able to do things on your own



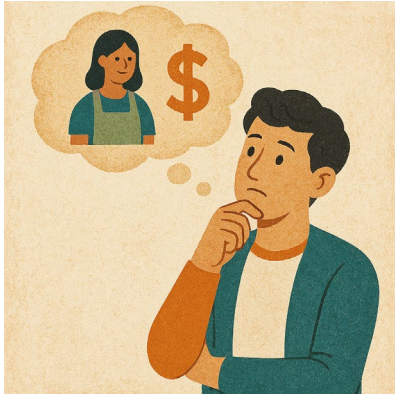
- **Quality of life**

Quality of life means being

- Happy
- Healthy.



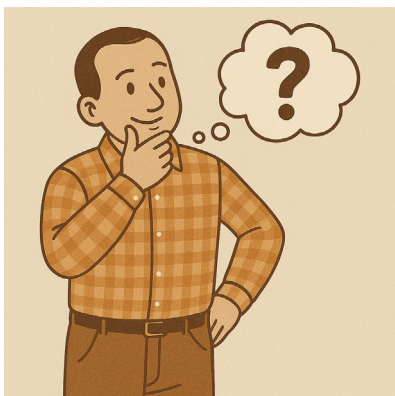
- How much support someone needs



- How much it costs for someone to get support

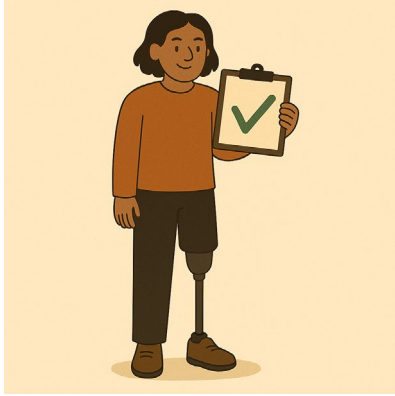


- How much time and effort it takes to do everyday tasks.



Question 3

Do you think we have said the most important outcomes for this support.

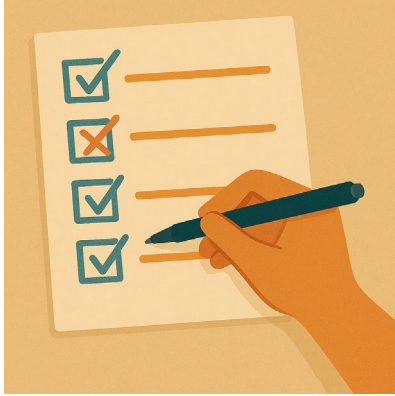


Please tick only 1 box.

Yes

You can write extra things if you want.

You can put the outcomes you think are the most important.



No

I want to change the list.

Please write what you want to change in the box.

You can

- Add something
- Take something away.

Question 4 compare with other supports



We need to **compare** how well smart appliances work to other supports for

- Cooking
- Cleaning
- Gardening.



Compare means to look at 2 or more things.

You might look at what

- Is different
- Is the same
- Works best.

This will help us say if 1 support is best.

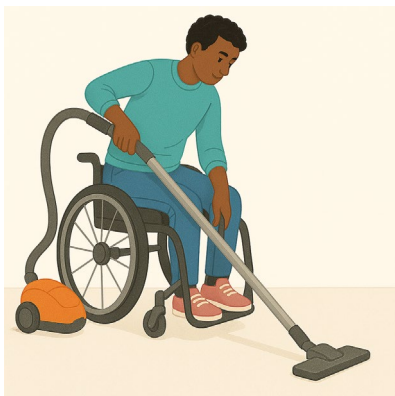


Other supports we could compare smart appliances with are

- People you pay to help you with
 - Cooking
 - Cleaning
 - Gardening.



- Appliances with extra parts to help you use them



- Vacuum cleaners with long handles

They might **not** be heavy.

This will make them easier to use.



- Gardening tools that make it easy to use



- Kitchen items with different handles to help you use them



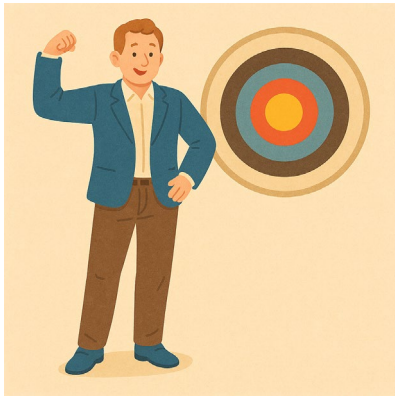
- Community programs

They could

- Bring you meals
- Clean your home.



- Your family helping you to
 - Cook
 - Clean
 - Garden.



We think these supports will aim to help people with the same **outcomes**.

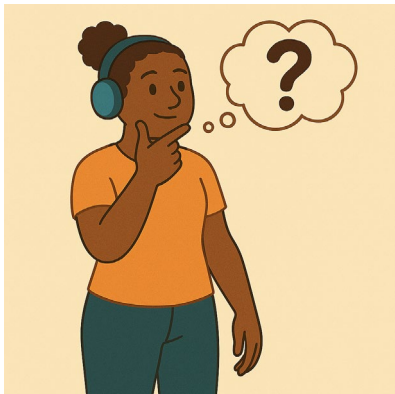
Outcomes are the things we see when our plans are working.



Has the person you support tried different supports.

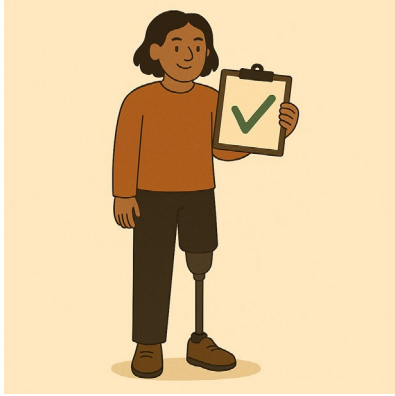


What supports would they use if they could **not** use smart appliances.



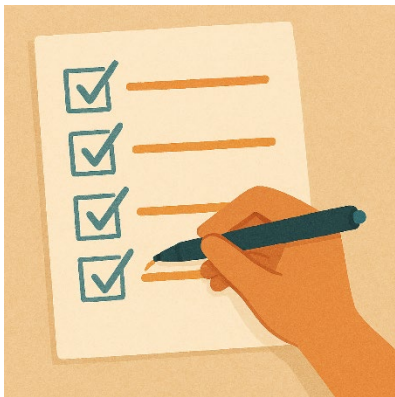
Question 4

Are these the best supports to compare to smart appliances.



Please tick only 1 box.

Yes



No

I want to change something.

Please write what you want to change in the box.

You can

- Add something
- Take something away.



Thank you for doing **part 1**.

Please do **part 2** next.



You can take a break if you need it.

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