



Australian Government

Department of Health, Disability and Ageing

NDIS Evidence Advisory Committee Consultation

Family or carers of people who use
Assistance Animals

Part 2





Australian Government

**Department of Health,
Disability and Ageing**

The Australian Government Department of Health Disability and Ageing wrote this.

We say **DHDA** for short.

When you see the word **we** it means DHDA.



We wrote this in an easy to read way.

We use pictures to explain some ideas.

Bold

We have some words in **bold**.

Not bold

This means the letters are thicker and darker.

These are important words.



This is an Easy Read summary of an online **survey**.

Surveys have questions about your ideas.



We can answer any questions by email.

Email us disabilityevidence@health.gov.au



You can ask for help to read this document.

You can ask

- A friend
- Family members
- A support person.



We recognise Aboriginal and Torres Strait Islander people as the **Traditional Owners** of the land we live on.



They were the **first people** to live on and use the

- Land
- Waters.

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Who is this survey for

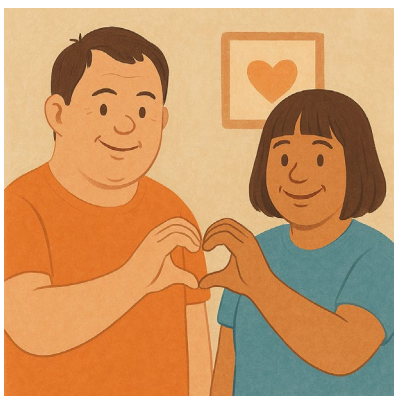


We made a **survey**.



This survey is **only** for family and carers of people who use an assistance animal and are

- Autistic



- Have an **intellectual disability**.

An intellectual disability can make it difficult to

- Learn new things
- Solve problems
- Communicate
- Do things on your own.

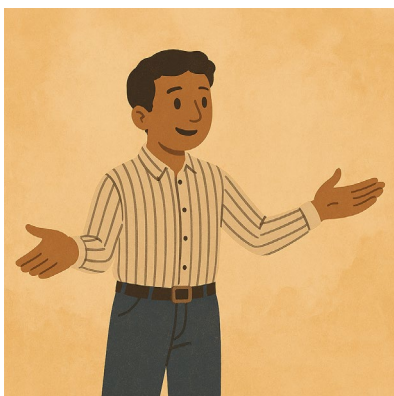


We have other surveys for people who

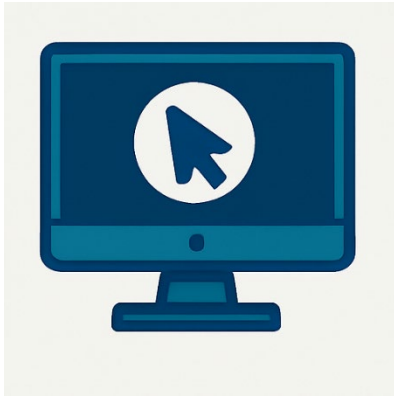
- Use assistance animals



- Had an assistance animal but do **not** use it any more



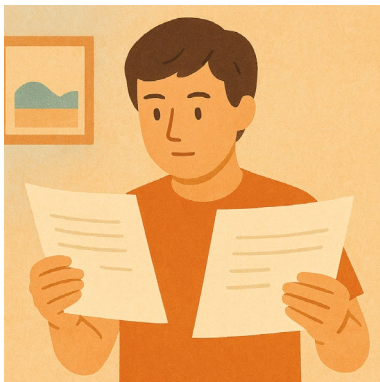
- Use something else



You can look at the other surveys on our website.

consultations.health.gov.au/evidence-advisory-committee-eac/september2025

It is in Easy Read.



We have **2 parts** to this survey.



You need to do **part 1** first.

This is **part 2**.



You need to send both parts back to us by email.

You need to send it back before

11.59 at night

Sunday 9 November 2025.

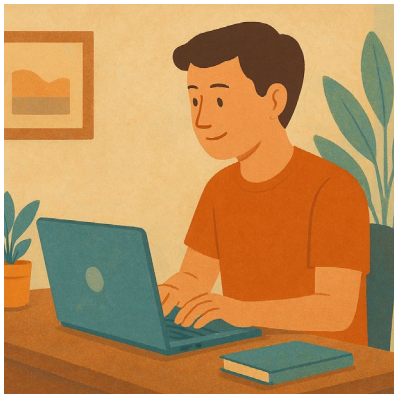
What to do



You need to download both parts of the survey.

You can

- Write your answers



- Type your answers.



You need to send your answers back to us by email.

disabilityevidence@health.gov.au



Each part will have some

- Information
- Questions.



There are no right or wrong answers.

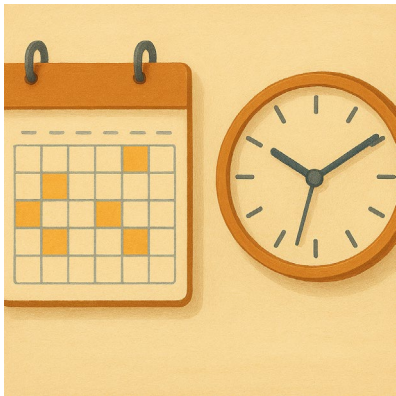
Do your best.



You can choose what questions to answer.

You do **not** have to answer them all.

Question 1



Question 1

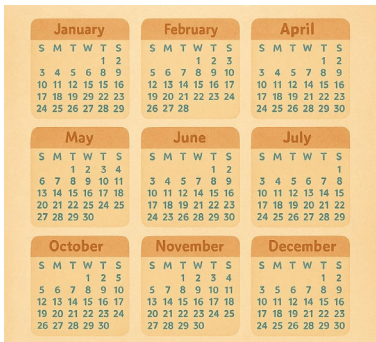
How long has your family member been using an assistance animal.

If they do **not** use it anymore how long did they use it.

Please tick 1 box.



- Less than 3 months



- 3 months to a year



- More than 1 year.

Question 2



Do you think your family member will keep using an assistance animal.

Why.



You could tell us about

- How well it works for them



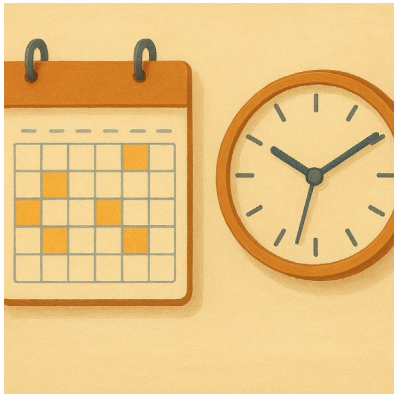
- Other supports they have tried



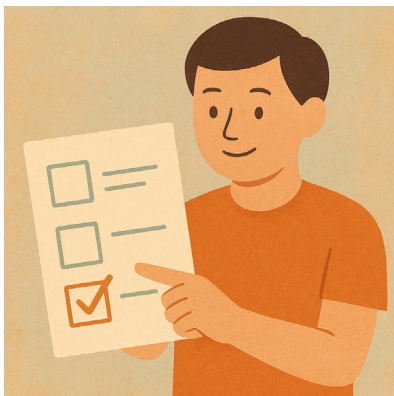
- How much it costs



- If they can get the support



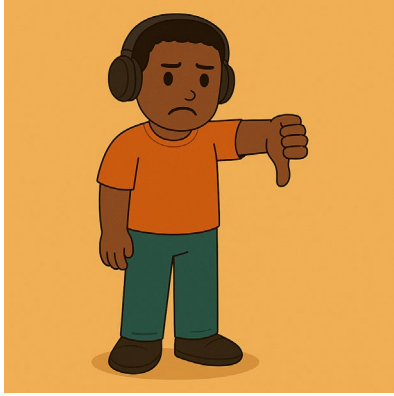
- How long before their assistance animal **retires**.
- Retires means finish working.



Please tick 1 box.



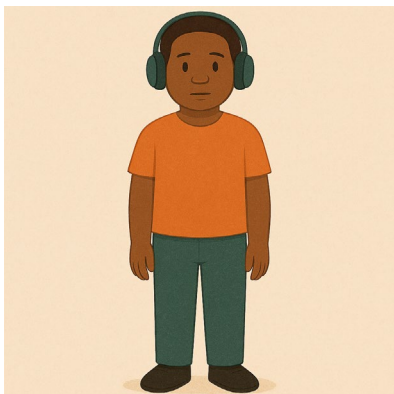
- I think they will keep using this type of assistance animal



- I do **not** think they will keep using this type of assistance animal



- I am not sure if they will keep using this type of assistance animal

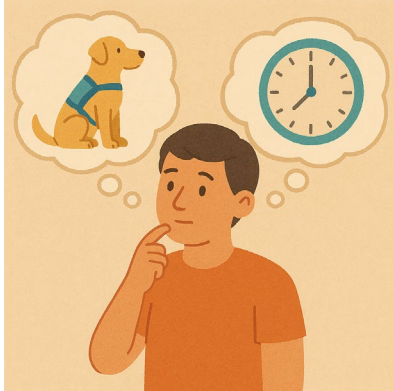


- They stopped using this type of assistance animal.



Please write why in the box.

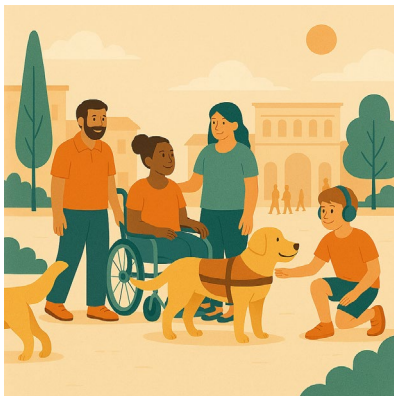
Question 3



How often does your family member use their assistance animal.



We think people would use their assistance animal every day.



You could tell us about

- Where their assistance animal supports them

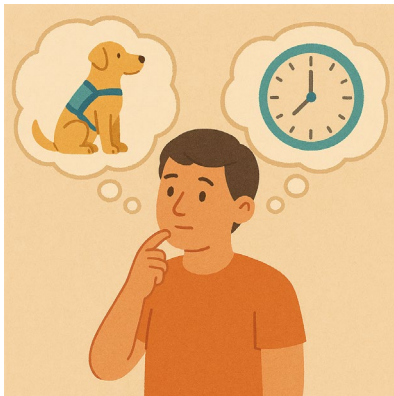
Like

- At home
- In public



- If their assistance animal is always with them

You can tell us about the times they are **not** with them.



- When is their assistance animal not working

Like if they

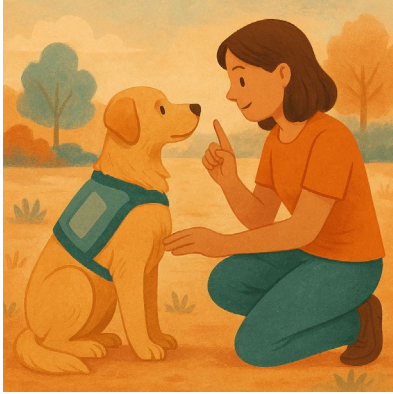


- Have a break
- Sleep.



Please write your answer in the box

Question 4



Who gave them their assistance animal.

- A service provider like a trainer



- They did

They bought the assistance animal.



Please write your answer in the box.

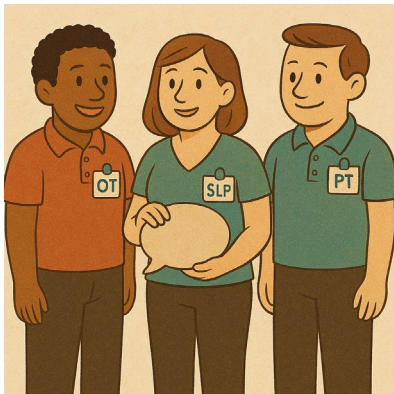


Who helps them use their assistance animal.

Please tick all the boxes that fit



- They look after the assistance animal themselves



- A therapist or **allied health** worker

Allied health support people with their health.

They can be people like **occupational therapists**.

We call them **OT** for short.



- Someone they pay to support them like a
- Carer
- Support worker



- Friend
- Family



- I do **not** know



- Someone else.

Please write who in the box

Question 5



Have they had any

- Problems
- Safety issues

using their assistance animal.



They could be things that lasted for

- A short time



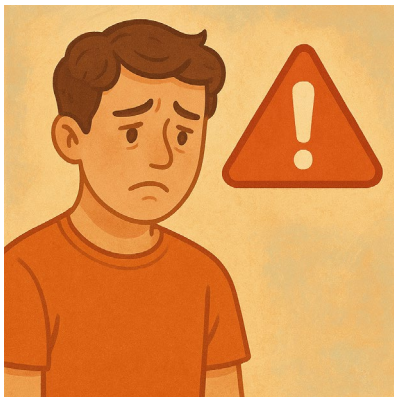
- A long time



Please tick 1 box.

No

They have **not** had any problems or safety issues.



Yes

They have had problems or safety issues

Please write what they are in the box.



If this question has made you feel

- Upset
- Worried

We have a list of people you can talk to.



consultations.health.gov.au/evidence-advisory-committee-eac/september2025/supporting_documents/help-and-support-easy-readpdf

It is in Easy Read.



If your family member has

- Pain
- Problems that do **not** go away

They need to get medical advice.

Question 6



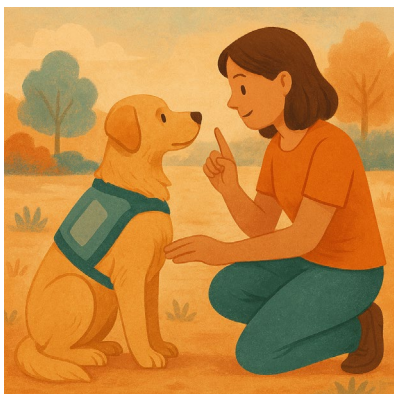
Is there anything else we need to know about assistance animals for

- Autistic people
- People with intellectual disability.



This could be things like

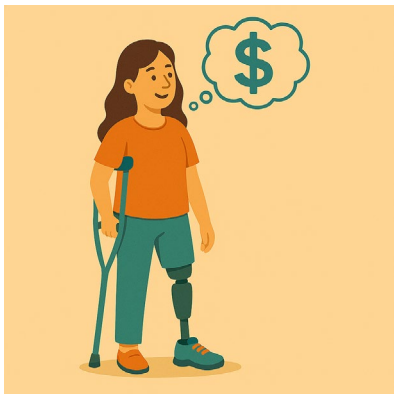
- The types of assistance animals



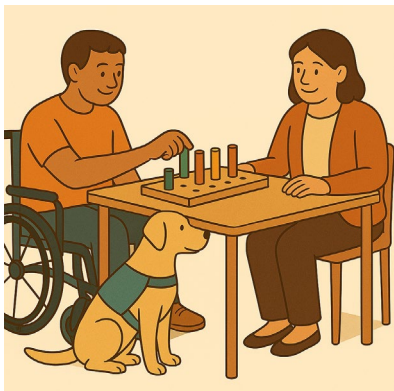
- People who support them to use their assistance animal



- Other supports they could use



- If they need to choose a support because of how much it costs



- How their assistance animal fits in with other supports they use



- Their age



- Their **gender**

People say what gender they are.

They might be

- A man
- A woman
- A different gender
- No gender.



- Their **ethnicity**

Ethnicity is a group of people who shares

- Culture
- Language
- History.



- Who they live with



- Where they live

Like

- In the city
- A remote area.

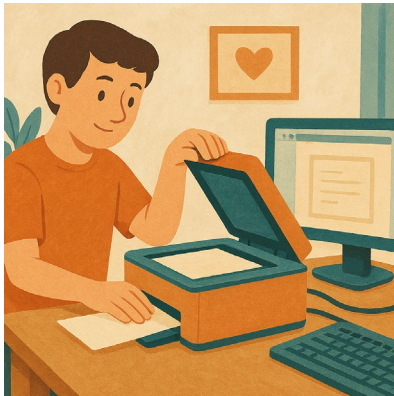


You can share anything you think will help us understand how they use their assistance animal.

Please write your answer in the box.



Thank you for doing our survey.



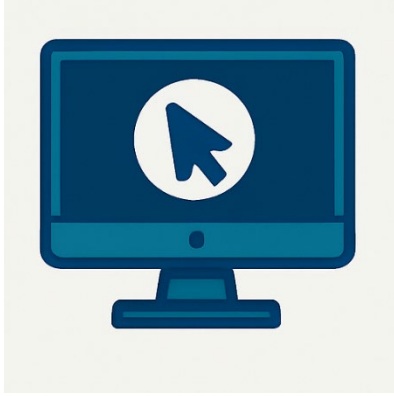
If you printed out the survey you need to

1. Scan it into your computer



2. Send it to us by email.

disabilityevidence@health.gov.au



If you wrote your answers on the computer
you need to

1. Send it to us by email.



You need to send your answers back to us
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