



Australian Government

Department of Health, Disability and Ageing

NDIS Evidence Advisory Committee Consultation

Help and Support





Australian Government

**Department of Health,
Disability and Ageing**

The Australian Government Department of Health Disability and Ageing wrote this.

We say **DHDA** for short.

When you see the word **we** it means DHDA.



We wrote this in an easy to read way.

We use pictures to explain some ideas.

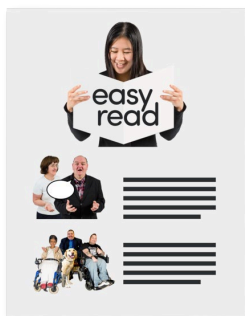
Bold

We have some words in **bold**.

Not bold

This means the letters are thicker and darker.

These are important words.



This is an Easy Read summary of another document.

This means it has the most important ideas.



We can answer any questions by email.

Email us disabilityevidence@health.gov.au



You can ask for help to read this document.

You can ask

- A friend
- Family members
- A support person.



We recognise Aboriginal and Torres Strait Islander people as the **Traditional Owners** of the land we live on.



They were the **first people** to live on and use the

- Land
- Waters.

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Who you can talk to if you are upset



Thank you for filling out our **survey**.

Surveys have questions about your ideas.



Some people might feel

- Upset
- Worried

When doing our survey.



There are lots of people you can talk to.



You can talk to Lifeline.

You can call them on

13 11 14



You can go to their website

www.lifeline.org.au/



You can talk to Beyond Blue.

You can call them on

1300 22 46 36



You can go to their website

www.beyondblue.org.au/



If you are between 12 years and 25 years you can talk to Kids helpline.

You can call them on

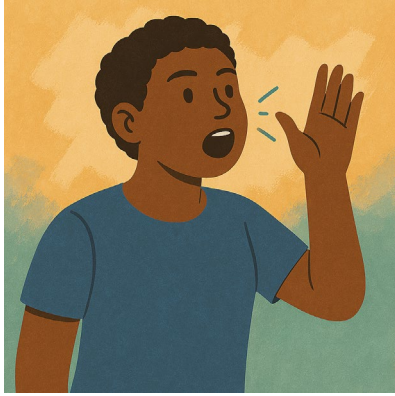
1800 55 1800



You can go to their website

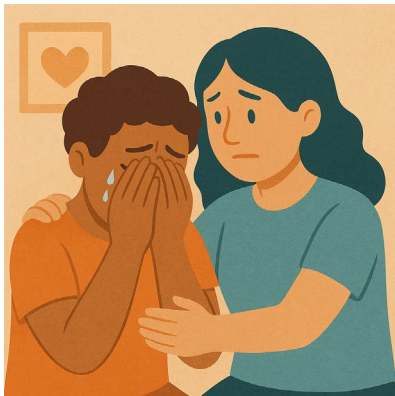
kidshelpline.com.au/

Who you can talk to about abuse or neglect



Some people might need to **report**

- **Abuse**
- **Neglect.**



Report means to tell someone.

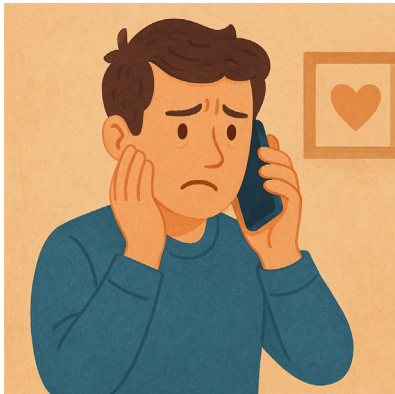
This can find people to help you.



Abuse is when someone treats you badly



Neglect is when someone is not helping you the way they are supposed to.



You can call the National Disability Abuse and Neglect Hotline

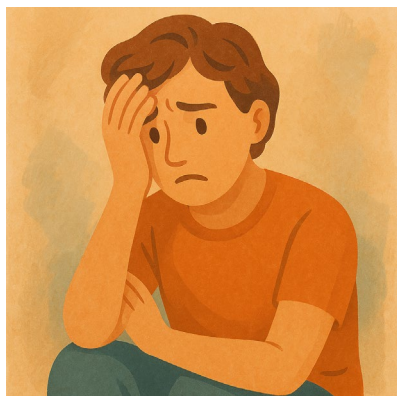
1800 880 052



You can send them an email.

hotline@workfocus.com

Who you can talk to about your NDIS supports



Some people might be worried about their NDIS

- Services
- Supports.



You can talk to the

- **NDIS Quality and Safeguards Commission**

We call it **NDIS Commission** for short.



The NDIS Commission

- Makes sure NDIS providers are doing a good job
- Listens to **complaints** about NDIS services.



Complaints are when you tell someone they have **not** done a good job.

Everyone has the right to make a complaint.



You can call the NDIS Commission

1800 035 544



You can go to their website

www.ndiscommission.gov.au/complaints

Support for people who are Deaf or have speech difficulties



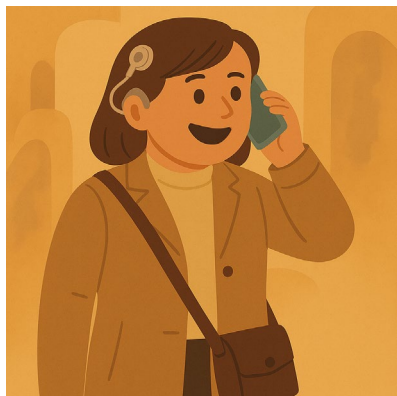
If you are

- Deaf
- Have speech difficulties

You can talk to the **National Relay Service**.

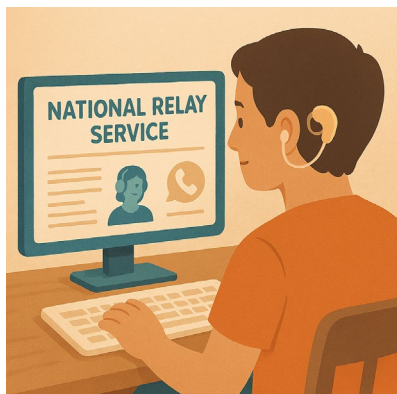
We call it **NRS** for short.

They can help you call someone.



You can call them on

133 677



You can go to their website

www.accesshub.gov.au/

Who to call if you need an interpreter



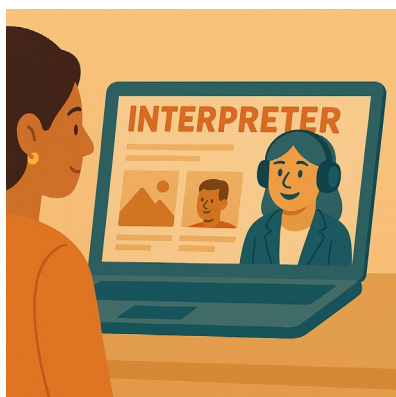
If English is not your first language you can ask for an **interpreter**.

Interpreters are people who change what someone is saying into the words of another language.



You can call them on

13 14 50



You can go to their website

www.tisnational.gov.au/

What will happen to the information I give in the survey

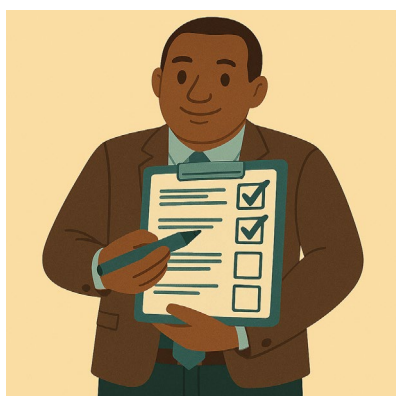


We will put all the answers together and make a summary.



The summary will be shared with the **NDIS Evidence Advisory Committee**.

We call them NDIS EAC for short.



Evidence is proof that something is true.



An advisory committee is a group of people who know a lot about something.



The NDIS EAC will use the summary to give advice to the government.



They will say if the supports are

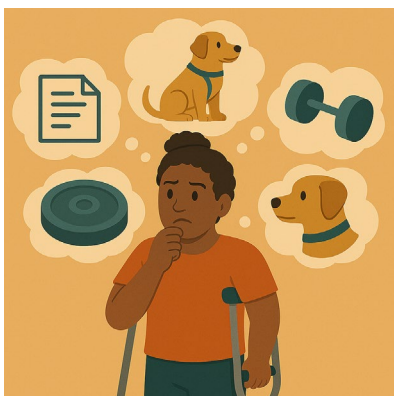
- Safe



- Work well

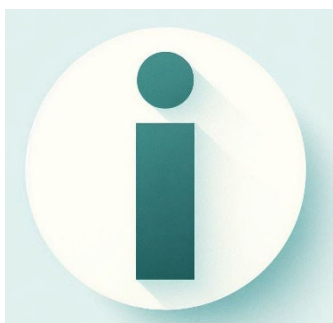


- Work well for their cost.



NDIS EAC are looking at different disability supports.

Contact us



You can contact us if you **need more information**.



You can send us an email.

disabilityevidence@health.gov.au

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