



Australian Government

Department of Health, Disability and Ageing

Privacy Notice

Disability Support Quality and Safeguarding Consultation - APP 5 Notice

Your personal information is protected by law, including the *Privacy Act 1988* (**Privacy Act**) and the Australian Privacy Principles (**APPs**).

Who is collecting your personal information?

Your personal information is being collected by Australian Healthcare Associates (AHA), in partnership with the Australian Federation of Disability Organisations (AFDO), on behalf of the Department of Health, Disability and Ageing (the Department, we, our).

What information is being collected?

Through your participation in consultation activities, our contracted service providers, on behalf of the Department, will collect a range of information about you. This information, if you choose to share it, may include:

- your first and last name
- your contact details (for example, email address, phone number)
- if you speak during an event, your name (or pseudonym)
- if you speak, your voice as recorded through the event's video and audio recording
- if you use sign language (such as Auslan), your signing as recorded through the event's video recording
- your appearance, as part of the event's video recording, including information about your race or ethnicity
- comments, views and personal experiences that you choose to share
- type of stakeholder you are (for example, person with disability, family or carer, disability or health peak body)
- disability type, if applicable
- age and gender
- communities that you identify with (for example, culturally and linguistically diverse, LGBTQIA+)
- which state or territory you are located in
- what type of area you live in (for example, capital city, regional city)
- whether you are an NDIS participant.

You may only provide information about other individuals where they have consented to you sharing the information with us, or where you are otherwise authorised to disclose the information to us (for example you are a parent or guardian of a child or the primary carer of a person who is incapable of providing consent).

You can choose to participate with an alias. For online consultations, you can participate with your camera off.

Certain information, such as quotes, references to opinions, or examples of lived experience, may be in any material shared outside of the Department. This includes in any meeting notes and publicly available report, policy papers, frameworks and strategies and any other material that we or our contracted service providers produce as part of this consultation. Your name and any other identifying information will not be published in any material shared outside of the Department unless you provide explicit permission.

Our contracted service providers may engage third-party providers to transcribe, interpret and/or translate your consultation responses.

When you interact with our website, the Department also collects technical information including the IP address for the device you are using.

As part of the consultation, you do not have to provide your name, phone number or address. However, as submissions can be emailed to the Department or can be in an audio or video format, in many cases your submission will include some of your personal information such as your name, email address, voice or image, and other identity details. The Department's intention is for participants to not be identified or be reasonably identifiable. However, this may not always be possible due to a range of factors (e.g. the nature of the questions, free text responses, video or audio input). Where we can identify you (or reasonably identify you) from your response or participation, we will handle your response in accordance with the Privacy Act as it will be 'personal information.'

Why does the Department collect your personal information?

We are seeking the views of the disability community and other disability sector stakeholders to inform the design of a Disability Support Quality and Safeguarding Framework (the Framework) and a Disability Support Ecosystem Safeguarding Strategy (the Strategy).

Your personal information is collected to establish an evidence base for designing and implementing the Framework and the Strategy, including:

- data analysis, including analysing input and results of community consultations
- future program and policy considerations and development
- producing documents and reports with de-identified and aggregated information that is collected during the consultation
- facilitating your participation in online surveys, face-to-face and online events, and written or recorded submissions.

Some of the information collected by us through our consultations has research value in developing policies that extend beyond the specific consultation for which it was originally collected. Where this is the case, the information that we collect from this consultation may be used in a de-identified manner for our other research purposes. In doing so, we will apply the Australian Privacy Principles, as set out in the Privacy Act, to the handling of any personal information.

What would happen if the Department did not collect your personal information?

If you do not or are unable to provide your personal information, the Department will still be able to consider your views as part of this consultation process and your identity will remain anonymous. However, any missing information may hinder our ability to perform accurate data analysis, develop future programs and policies, and produce accurate documents and reports.

Who will the Department disclose your personal information to?

We may disclose your personal information to:

- our Ministers,
- other Commonwealth agencies with relevant interest in the project (for example the National Disability Insurance Agency, Services Australia and the NDIS Quality and Safeguards Commission)
- other parties where the disclosure is authorised by law. If we receive information in response to this consultation that indicates there is a risk of harm to the respondent or another person, we are required to report it under Australian Law. This may include referral to the relevant state or territory authorities, in line with the relevant state, territory and Commonwealth legislation.

Access to and correction of your personal information

The Department's privacy policy contains information about how you may access and seek correction of your personal information.

Privacy complaints

The Department's privacy policy contains information about how you may complain about a breach of the Australian Privacy Principles or the *Australian Government Agencies Privacy Code* and how the Department will deal with complaints.

Overseas disclosure of your personal information

We may publish/discard your personal information to overseas recipients if you provide consent.

Further information

You can read the Department's privacy policy [here](#).

Consent

By providing your sensitive information to us, you consent to the Department of Health, Disability and Ageing collecting the following information about you for the purposes indicated above:

- racial or ethnic origin
- political opinions
- philosophical beliefs
- sexual orientation or practices.

By providing your personal information to AHA or AFDO, you consent to the Department of Health, Disability and Ageing collecting this personal information about you from AHA and AFDO.

If you are providing the Department with personal information about another individual, unless you are authorised to consent on their behalf, you will need to inform that individual of the contents of this notice, and obtain their consent to the Department collecting their personal information.

Contact details

If you wish to contact the Department about a privacy-related matter, including questions about this notice, please contact the Department's Privacy Officer by one of the following methods:

- **Post**
Privacy Officer
Department of Health, Disability and Ageing

23 Furzer Street
WODEN ACT 2606

- **Email**
privacy@health.gov.au
- **Telephone**
02 6289 1555