



Australian Government

Department of Health, Disability and Ageing

Privacy Notice

Disability Support Quality and Safeguarding Consultation - APP 5 Notice

Your personal information is protected by law, including the *Privacy Act 1988* (**Privacy Act**) and the Australian Privacy Principles (**APPs**).

Who is collecting your personal information?

Your personal information is being collected by Australian Healthcare Associates (AHA), in partnership with the Australian Federation of Disability Organisations (AFDO), on behalf of the Department of Health, Disability and Ageing (the Department, we, our).

What information is being collected?

Through your participation in consultation activities, our contracted service providers, on behalf of the Department, will collect a range of information about you. This information, if you choose to share it, may include:

- your first and last name
- your contact details (for example, email address, phone number)
- if you speak during an interview, your name (or pseudonym)
- if you speak, your voice in the video and audio recording of the interview
- if you use sign language (such as Auslan), your signing in the video recording of the interview
- your appearance, as part of the video recording of the interview, including information about your race or ethnicity
- comments, views and personal experiences that you choose to share
- type of stakeholder you are (for example, person with disability, family or carer, disability or health peak body)
- disability type, if applicable
- age and gender
- communities that you identify with (for example, culturally and linguistically diverse, LGBTQIA+)
- which state or territory you are located in
- what type of area you live in (for example, capital city, regional city)
- whether you are an NDIS participant.

You may only provide information about other individuals where they have consented to you sharing the information with us, or where you are otherwise authorised to disclose the information to us (for example, you are a parent or guardian of a child, or where the person has a guardianship order or similar arrangement).

We may include quotes in relation to any opinions or lived experience examples you provide for the Disability Support Quality and Safeguarding Framework (Framework) and or the Disability Support Ecosystem Safeguarding Strategy (Strategy). We will exclude any information that may reasonably identify you. The department or our contracted service providers may engage third-party providers to

transcribe, interpret and/or translate your consultation responses. Any transcript recordings may be provided to a third-party provider, Where Research, to inform the development of the Framework and the Strategy.

Why does the Department collect your personal information?

We collect your personal information to inform the design of a Disability Support Quality and Safeguarding Framework (the Framework) and a Disability Support Ecosystem Safeguarding Strategy (the Strategy).

Your personal information is collected to establish an evidence base for designing and implementing the Framework and the Strategy, including:

- data analysis, including analysing input and results of community consultations
- future program and policy considerations and development
- producing documents and reports with de-identified and aggregated information that is collected during the consultation
- facilitating your participation in online surveys, face-to-face and online events, and written or recorded submissions.

What would happen if the Department did not collect your personal information?

If you do not or are unable to provide your personal information, the Department may be unable to perform accurate data analysis, develop future programs and policies, and produce accurate documents and reports.

Who will the Department disclose your personal information to?

We may disclose your personal information to:

- our Ministers,
- other Commonwealth agencies with relevant interest in the project (for example the National Disability Insurance Agency, Services Australia and the NDIS Quality and Safeguards Commission)

Access to and correction of your personal information

The Department's privacy policy contains information about how you may access and seek correction of your personal information.

Privacy complaints

The Department's privacy policy contains information about how you may complain about a breach of the Australian Privacy Principles or the *Australian Government Agencies Privacy Code* and how the Department will deal with complaints.

Further information

You can read the Department's privacy policy [here](#). You can obtain a copy of the APP privacy policy by contacting the department using the contact details set out at the end of this notice.

Consent

By providing your sensitive information to us, you consent to the Department of Health, Disability and Ageing collecting the following information about you for the purposes indicated above:

- racial or ethnic origin
- political opinions
- philosophical beliefs
- sexual orientation or practices.

By providing your personal information to AHA or AFDO, you consent to the Department of Health, Disability and Ageing collecting this personal information about you from AHA and AFDO.

If you are providing the Department with personal information about another individual, unless you are authorised to consent on their behalf, you will need to inform that individual of the contents of this notice, and obtain their consent to the Department collecting their personal information.

Contact details

If you wish to contact the Department about a privacy-related matter, including questions about this notice, please contact the Department's Privacy Officer by one of the following methods:

- **Post**
Privacy Officer
Department of Health, Disability and Ageing
23 Furzer Street
WODEN ACT 2606
- **Email**
privacy@health.gov.au
- **Telephone**
02 6289 1555