



Australian Government

Department of Health, Disability and Ageing

Disability Safeguards Consultation

Common questions

Part 2





Australian Government

**Department of Health,
Disability and Ageing**

The Australian Government Department of Health Disability and Ageing wrote this.

We say **DHDA** for short.

When you see the word **we** it means DHDA.



We wrote this in an easy to read way.

We use pictures to explain some ideas.

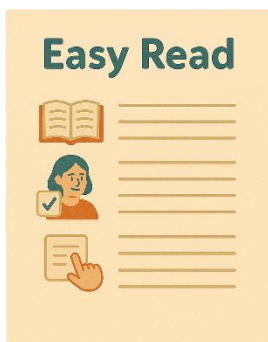
Bold

Not bold

We have some words in **bold**.

This means the letters are thicker and darker.

These are important words.



This is an Easy Read summary of another document.

This means it has the most important ideas.



We can answer any questions by email.

Email us disabilitysafeguards@aha.com.au



You can ask for help to read this document.

You can ask

- A friend
- Family members
- A support person.



We recognise Aboriginal and Torres Strait Islander people as the **Traditional Owners** of the land we live on.



They were the **first people** to live on and use the

- Land
- Waters.

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About this document



This document is about common questions people have.

It has **2 parts**.



Part 1 has information to questions about

- What we want to do



- Why we want to do it



- Other work that has been done



- How this work will help us.



Part 2 has information to questions about

- Who can take part



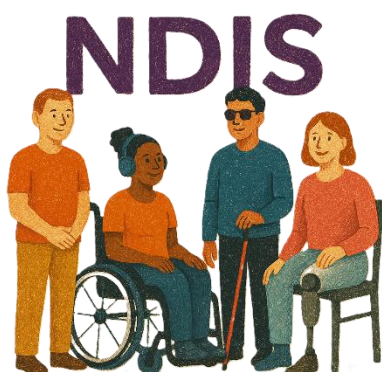
- How long it will take us to do the work



Creating
an inclusive
community
together

- **Australia's Disability Strategy**

We call it **ADS** for short.



- **NDIS.**



You can read about the **consultation** on our website.

consultations.health.gov.au/disability-and-carers-group/disability-safeguards-consultation/

It is in Easy Read.



Consultation is when the government works with the disability community.

It makes sure that the government is listening to communities.

This helps the government make better plans to support people with disability.



The consultation is about writing the

- Disability Support **Quality** and **Safeguarding Framework**

We call it the **Safeguarding Framework** for short.



Quality means services that

- Helps people



- People get what they need



- People feel happy with the service



- The service does everything they are supposed to.



Safeguarding means protecting people with disability from harm.



A framework is how we will do something.



- Disability Support **Ecosystem**
Safeguarding **Strategy**

We call it the **Safeguarding Strategy** for short.



Ecosystem is everything working together.

This means that disability services work together to support people with disability.



A strategy is a plan for how to do something.

About the consultation



There will be 3 consultation steps.



Each step will have different information to share ideas.



The first consultation started on

- **Monday** 10 November 2025



The first consultation ended on

- **Monday** 22 December 2025



The second consultation started in

- **Thursday** 12 February 2026



The second consultation ended in

- **Thursday** 2 April 2026



The third consultation will start on

- **Monday** 7 September 2026



The third consultation will end on

- **Friday** 30 October 2026.



If you would like to do Step 3 you can go to the website.

It will say how to tell us you want to take part.

consultations.health.gov.au/disability-and-carers-group/disability-safeguards-consultation/

Who can share their ideas with us



We want to hear from **all** people with disability.

People who

- Get NDIS support
- Do **not** get NDIS support.



Including

- First Nations people



- People who speak different languages



- People from different cultures



- Families of people with disability



- **Disability Representative Organisations**

We call them **DROs** for short.



- **Advocates**

An advocate is someone who supports you to speak up for your **rights**.

It can also be called **advocacy**.



- Supporters of people with disability



- Disability support **providers**

Providers get money to help support you.

You might use money from your NDIS plan to pay them.



- Disability support workers



- People who work for the government that do disability support services



- People who work for **mainstream** services

Mainstream services are other supports you get from government services like

- Health
- Aged care
- Mental health services.

Mainstream services are supports everyone can access.



- People who do **research**

Research means

- Finding out what people think about things
- Using the information to **help others.**



- People who know a lot about
 - Quality
 - Safeguarding
 - Disability services.



We are on Step 3 of the consultation now.



You can ask to be in Step 3 if you would like.



You can go to the website to read more about how to take part in Step 3.

consultations.health.gov.au/disability-and-carers-group/disability-safeguards-consultation/



You can ask to be in Step 3 even if you did **not** do Step

- 1
- 2.

How will community ideas help the Safeguarding Framework and Strategy



We will use the ideas shared with us to write the Safeguarding

- Framework
- Strategy.



This will make sure that we include

- What the community needs
- Support safety.



We will ask people with disability to check our **drafts** as we go.

Draft means the first copy you write.

A draft will **not** be put on the website for everyone to see.

What are the governments ideas about the Safeguarding Framework and Strategy



We want people with disability to be

- Safe



- **Not** to experience

- Violence



- Abuse



- Neglect



- Exploitation



- Be able to get good quality supports.



To make sure that supports can be the same across all of Australia

- Australian Government
- State and territory governments

Will work together.



We want to make sure that the Safeguarding

- Framework
- Strategy

Follow the United Nations **Convention on the Rights of Persons with Disabilities**.

We call it **CRPD** for short.



We want to support people with disability to

- Have good lives



- Take part in their community



- Be **independent**

Independent means doing things on your own.



We want people with disability to be included in making the Safeguarding

- Framework
- Strategy.



This will make sure it meets everyone's needs.



We want Safeguards to be done with **evidence**.

Evidence is proof that something is true.



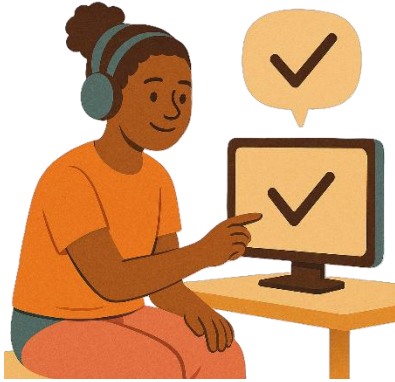
Evidence helps us to know what

- Is good quality
- Works well
- Does **not** work.



That everyone understands the meaning of

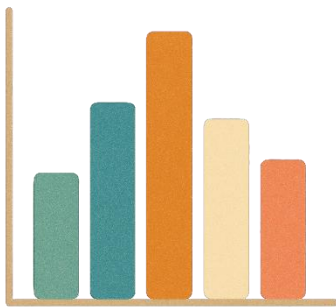
- Quality
- Safety.



We want to keep checking what is

- Working
- **Not** working.

This will help us make good changes.



We can do this by looking at the **data** as we go.

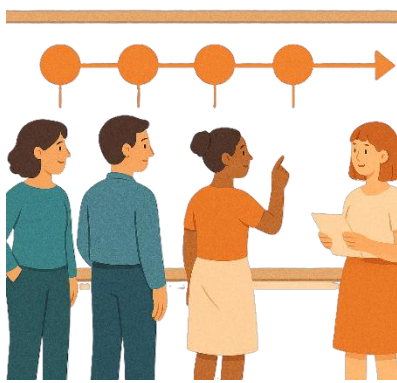
Data is

- Facts
- Information
- Records.



This will help us to stop anything that is **not** working.

How long will it take to write the Safeguarding Framework and Strategy



We think the Safeguarding

- Framework
- Strategy

Will take 5 years.



This will be time to

- Write them

- **Implement** them



Implement means put the plan into action.

It will say

- What needs to be done
- How to do it
- Who will do it
- When it will be done.

Australia's Disability Strategy



Creating
an inclusive
community
together

The government set up **Australia's Disability Strategy**.

We call it **ADS** for short.



ADS is the governments way of working together to support people with disability to live good lives.

They do this by working with

- People with disability
- The community.

This makes the community a more welcoming place for everyone.



The Safeguarding

- Framework
- Strategy

Will protect people with disability from harm.

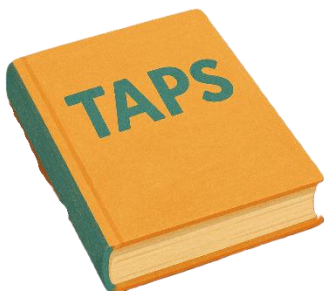


This will help people with disability

- Speak up for their rights



- Make their own choices.



ADS has smaller plans called
Targeted Action Plans.

We call them **TAPs** for short.



TAPs are working on

- Keeping people with disability safe



- Protecting people with disabilities rights



The Safeguarding

- Framework
- Strategy

Will do a better job of protecting these rights.

How does the NDIS work with the Safeguarding Framework and Strategy



The government wants the Safeguarding

- Framework
- Strategy

To be for all people with disability.

People who

- Get NDIS support
- Do **not** get NDIS support.



We are working with

- **NDIS Safeguards and Quality Commission**

We call it **NDIS Commission** for short.



- **National Disability Insurance Agency**

We call it **NDIA** for short.

They look after the NDIS.



- State and territory governments.



This will help us write the Safeguarding

- Framework
- Strategy.

Contact us



You can contact us if you **need more information.**



You can write to AHA

You can write in any language.



You can send us an email.

disabilitysafeguards@aha.com.au



You can call us.

03 8632 9505

You can call us between



- 9am
- 5pm **AEST**

Between

- Monday
- Friday.



AEST is the time in

- Canberra
- New South Wales
- Tasmania
- Victoria
- Queensland

When it is **not** daylight savings time.

If you live somewhere else you will need to check what time to call.



You can send us a letter.

Disability safeguards consultation

AHA

Reply Paid 86905

Locked Bag 32005

Collins Street East Vic 8003



If you need an **interpreter** you can call
Translating and Interpreting Service on

13 14 50

We call it **TIS National** for short.

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August 2026.