

## **Privacy Collection Notice**

### **Community Visitors Scheme Public Consultation 2**

Your personal information is protected by law, including the *Privacy Act 1988* and the Australian Privacy Principles (APPs).

#### **Who is collecting your personal information?**

Your personal information is being collected by Whereto Research and will be deidentified before being provided to the Department of Health, Disability and Ageing (the department).

#### **Why does Whereto Research collect your personal information?**

We collect your personal information for the purpose of collecting the views of members of the disability community and other disability sector stakeholders to test a set of draft principles and vision statement for enhanced nationally consistent but locally adaptable CVS operations. The information collected will not be available to the public.

Some of the information collected through this consultation will have research value to the department in developing policies beyond this consultation. Where this is the case, the information that we collect from this consultation may be used in a de-identified manner for the department's other research purposes. In doing so, we will apply the Australian Privacy Principles, as set out in the Privacy Act, to the handling of any personal information before provided de-identified information to the department.

#### **What information is being collected?**

Through your participation in this consultation activity, Whereto Research, will collect a range of information about you. This information, if you choose to share it, may include:

- type of stakeholder you are (for example, person with disability, family or carer, disability support worker, disability or health peak body etc)
- disability type, if applicable
- which state or territory you reside in
- what type of area you live in (for example, capital city, regional city, regional location)
- what type of accommodation setting do you live in (for example, a private home, specialist disability accommodation, public or community housing etc)

You may only provide information about other individuals where they have consented to you sharing the information with us, or where you are otherwise authorised to disclose the information to us (for example you are a parent or guardian of a child or the primary carer of a person who is incapable of providing consent).

Certain information, such as quotes, references to opinions, or examples of lived experience, may be in any material shared with the department. This includes in any meeting notes and summary report and any other material that Whereto Research produces as part of this consultation.

As submissions can be emailed to Whereto Research or can be in an audio or video format, in many cases your submission will include some of your personal information such as your name, email address, voice or image, and other identity details. Whereto's intention is for participants to not be identified or be reasonably identifiable.

However, this may not always be possible due to a range of factors (e.g. the nature of the questions, free text responses, video or audio input). Where we can identify you (or reasonably identify you) from your response or participation, we will handle your response in accordance with the Privacy Act as it will be 'personal information'. We will then de-identify it before providing a to the department

#### **What would happen if Whereto Research did not collect your personal information?**

If you do not or are unable to provide your personal information, your views will still be considered as part of this consultation process and your identity will remain anonymous. However, any missing information may hinder our ability to perform accurate data analysis and produce accurate documents and reports.

#### **Who will Whereto Research disclose your personal information to?**

We won't disclose your personal information to anyone, unless compelled to by law. If we receive information in response to this consultation that indicates there is a risk of harm to the respondent or another person, we are

required to report it under Australian Law. This may include referral to the relevant state or territory authorities, in line with the relevant state, territory and Commonwealth legislation.

Your information and responses provided as part of the consultation will be analysed and de-identified by Whereto Research at the end of the consultation period and a summary report will be developed. This de-identified document may be shared with the department and subsequently, state and territory governments and disability representative organisations as part of this project.

### **Access to and correction of your personal information**

Whereto Research's privacy policy contains information about how you may access and seek correction of your personal information.

### **Privacy complaints**

Whereto Research's privacy policy contains information about how you may complain about a breach of the Australian Privacy Principles or the *Australian Government Agencies Privacy Code* and how we will deal with complaints.

### **Overseas disclosure of your personal information**

We will not disclose your personal information to any overseas recipients.

### **Further information**

You can read Whereto Research's privacy policy [here](#). You can obtain a copy of the APP privacy policy by contacting us using the contact details set out at the end of this notice.

### **Consent**

By providing your sensitive information to Whereto Research, you consent to us collecting health information such as disability type about you for the purposes indicated above.

If you are providing Whereto Research with personal information about another individual, unless you are authorised to consent on their behalf, you will need to inform that individual of the contents of this notice, and obtain their consent to the department collecting their personal information.

### **Contact details**

If you wish to contact Whereto Research about a privacy-related matter, including questions about this notice, please contact our Privacy Officer by one of the following methods:

- **Email**  
[info@wheretoresearch.com.au](mailto:info@wheretoresearch.com.au)
- **Telephone**  
03 8648 3418