



Australian Government

Department of Health, Disability and Ageing

Community Visitors Scheme

Part 2

Questions





Australian Government

**Department of Health,
Disability and Ageing**

The Australian Government Department of Health Disability and Ageing wrote this.

We say **DHDA** for short.

When you see the word **we** it means DHDA.



We wrote this in an easy to read way.

We use pictures to explain some ideas.

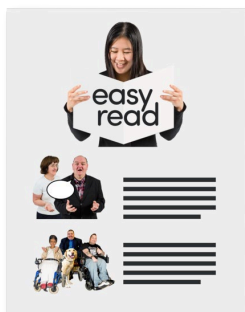
Bold

We have some words in **bold**.

Not bold

This means the letters are thicker and darker.

These are important words.



This is an Easy Read summary of another document.

This means it has the most important ideas.



You can send any questions by email.

Email CVSproject@wheretoresearch.com.au



You can ask for help to read this document.

You can ask

- A friend
- Family members
- A support person.



We recognise Aboriginal and Torres Strait Islander people as the **Traditional Owners** of the land we live on.



They were the **first people** to live on and use the

- Land
- Waters.

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What is the Community Visitor Scheme



The Community Visitor Scheme visit people with disability.

We call it **CVS** for short.

CVS make sure people with disability

- Have their **rights** respected
- Are able to make **complaints**.



Rights are **rules** about treating everyone

- Fair
- Equal.



Complaints are when you tell someone they have **not** done a good job.

Everyone has the right to make a complaint.



CVS is done differently depending on where you live in Australia.



The **Disability Royal Commission** looked at how people with disability are treated.

We call it **DRC** for short.



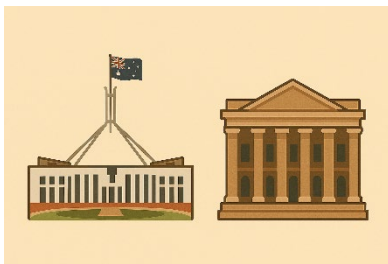
DRC wrote a report.

The report had **recommendations**.

Recommendations are ideas to do things better.



1 DRC recommendation is to make CVS more the same across Australia.



- Australian Government
- State and territory governments

Are working on this.



We want to hear from the community about how to make CVS better.

This is called **consultation**.



It makes sure that the government is listening to communities.

This helps the government make better plans to support people with disability.



We want to hear from

- People with disability



- Their families



- Their carers



- Disability service providers



- People in the community.



You can read more about CVS in **part 1** on our website.

consultations.health.gov.au/community-visitor-schemes-cvs/community-visitor-schemes-public-consultation/

How to answer our questions



We have a **survey** you can fill in.

Surveys have questions about your ideas.

You can answer as many questions as you like.



You can do the survey

- Online

wheretoresearch.au1.qualtrics.com/jfe/form/SV_dfYyx4Zzpy5OWdU



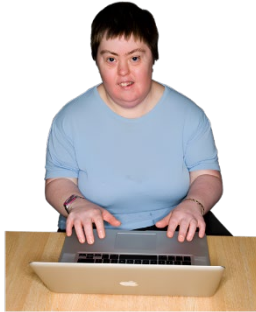
- By typing answers to the questions on your computer



You need to

1. Keep this document open
2. Open a new Word document
3. Type your answers and save the document
4. Email it back to us.

CVSproject@wheretoresearch.com.au



- On paper



You need to

1. Keep this document open
2. Write your answers on a blank piece of paper





3. Scan it in to your computer or take a photo

4. Email it back to us.

CVSproject@wheretoresearch.com.au



You can also send us

- An **audio file**

An audio file is speaking only.



- A video file.

You can put them in on our website.

consultations.health.gov.au/community-visitor-schemes-cvs/community-visitor-schemes-public-consultation/

Questions



We have **8** questions.

You can answer these instead of the survey questions.



You can answer as many as you want.

There are no right or wrong answers.

You do **not** have to answer them if you do **not** want to.



Question 1

What parts of CVS do you think

- Gives you good support
- Is good.



Question 2

With CVS have you had any

- **Challenges**

Challenges are hard things.



- **Barriers**

A barrier is something that stops you from doing what you

- Want
- Need.



If you have you can answer this part too.

How were they fixed.

How could they be fixed if they were **not** fixed.



Question 3

How well do CVS speak up to other services for you.



Question 4

What

- **Qualities**
- Skills

Should CVS have to support you best.



Qualities are the way people act.

Like they are friendly.



Question 5

What changes would make CVS more

- **Accessible**
- **Responsive**



For people with disability.

Accessible means everyone can use it.



Responsive means acting

- Quickly
- In a good way

When things need to change.



Question 6

What do you think are the most important parts of CVS.



Question 7

What type of places should CVS be able to visit.



Question 8

Should CVS be able to visit someones home to check things are okay.



How can we keep people with disability safe if CVS visit someones home.

Like should they need to

- Get **consent** from you

Consent means you agree.



- Keep things private.



Thank you for answering our questions.

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