

[REDACTED]

From: Christine Engel [REDACTED]
Sent: Friday, 8 March 2024 10:53 AM
To: Aged Care Legislative Reform
Subject: copy email sent to Sharon Claydon Feb 24. Advised I contact department before 7pm today 8/3/24.
Attachments: RE: copy email sent to Sharon Claydon Feb 24. Advised I contact department before 7pm today 8/3/24. [SEC=OFFICIAL]

I apologize for making contact this way and on deadline for submission.
I include copy of email I sent to Sharon Claydon's office 21 Feb 24 and reply from her representative [REDACTED] March 2. I missed his earlier reply as I do not accept calls marked private number.

This morning I am overwhelmed after attempting to sort through pages of reading. I'm intelligent and accept I struggle with necessary official language and process. I'm not designed for politics yet without speaking up I cannot expect policy makers to hear and understand public needs.

Recently I enrolled for a public meeting with Sharon Claydon in Newcastle. My mobility is governed by pain levels and that day I was home bound so could not attend.
Part of me is slow to accept rapid decline in health and need for level 4 CarePlan to maintain independent living. I am totally grateful to live in a country where disability support exist, is reviewed and people invited to submit experience and suggestions for improvement. Only when the public respond can policy makers be guided in decision making for the highest good of the majority.

Please ensure my request/suggestions is transferred to correct department by 7pm today.

Thank you

request/suggestions to om: Christine Engel [REDACTED]
Sent: Saturday, March 2, 2024 2:29 PM
To: [REDACTED]
Subject: Re: reconnecting : missed call 19/21 February 24. .

Hello [REDACTED]
I need assistance and request urgent review of approved spending in Health Care Plans which are only granted on medical assessment of chronic health conditions.

Review PRESCRIPTION SPECS.

I am diabetic. Law requires I drive wearing long distance prescription lens.
Specs not covered in Care Plan.

To juggle budget I prioritized payment for appointment with pain specialist.
Ultimately it was a good decision : 5/3 I begin 7 treatments which will be charged to medicare. I now can use saved funds for specs necessary for safe/legal driving.

Review : DENTAL

Xmas 23 : previously treaded back tooth broke. Wait list between 3 and 6 months.
Cost of dentist on save for list.

Review : FOOTWEAR FOR DIABETICS.

Twice I have paid for required podiatrist assessment however I now need another assessment, \$200, to buy shoes from business aligned with Care Plan provider. My problem is increasing numbness of feet and balance.

Review : VOICE ACTIVATED MOBILE PHONES/COMPUTER/TELEVISION.

increase loss of feeling in hands/fingers encroaching on action.

Time of accelerated change. I know your workload heavy.

I feel frustrated to hear opposition blame Labor for what is a 'global rise in cost of living.'

I also feel confident to witness Albo's strength to lead a team of 'politicians' focused on renewal/positive change for our future.

I especially support Labor's refusal to engage in outmoded political behaviors.

Thank you Joel

I look forward to a positive outcome.

Christine Engel