

[REDACTED]

From: Sue O'Brien [REDACTED]
Sent: Sunday, 3 March 2024 11:58 AM
To: Aged Care Legislative Reform
Subject: new aged care act
Attachments: new aged care act

The URL Reputation Scanner encountered an error and was unable to determine the reputation of one or more URLs contained within the e-mail message. Use caution when clicking on URLs contained within an e-mail message that has been sent to you by an unfamiliar sender.

Hi
I have read and re-read the New Aged Care Act: Exposure draft consultation paper No.2 summary.

There are a few issues I would like to make comment about

Chapter 2 – Entry to the aged care system – the age limit is still 65 but the new age of retirement and getting a pension is 67 my question is why isn't the entry aged in line with the pension age?

Part 3 -The new assessment process is going to clog the system and people are going to have to wait long periods of time for re-assessment. Providers are going to be without funds for long periods of time and if there are problems now with this new system suggested it is going to be 10 x worse. Providers are not going to what to take new residents.

Part 4 – while I understand the concept of empowering the consumer by giving them the funding this is open slather for many, many new organisations to come on board and use the money inappropriately. NDIS has failed and this new system is modelling (maybe not intentionally) the NDIS by empowering the consumer. Giving the consumer the permanent residential care place will add so much confusion to the older person looking for care.

Chapter 3 part 2 – How to become a registered provider –

This is so wide a question and is going to add so many more providers to the market, consumers are going to be so confused as to where to get support and from whom. This is what support MAC and the simple assessment process for first stage of care and support was supposed to provide. With the new assessment process AN-ACC has made assessing so much more confusing. It could end up in communes of older people joining together with their money building a large home with many bedrooms, having one of them an RN living there and applying to be a residential aged care

I have worked in both Residential and Community based care for over 30 years, both on the ground and in management and have seen many changes. I fully understand the need for change but some of these changes are not going to work or support the consumer or their families.

Thank you for taking the time to take on board my thoughts

Regards

Susan O'Brien

BHlthSc (Gerontology) DipHlthSc (Counselling)

[REDACTED]

Sent from [Mail](#) for Windows