

From: Philip Hodges [REDACTED]
Sent: Sunday, 4 February 2024 8:22 AM
To: Aged Care Quality and Safety Commission
Cc: Aged Care Legislative Reform
Subject: Re: Aged Care Quality Bulletin #61 - January 2024
Attachments: 20240201_120909.jpg; 20240201_120441.jpg; 20240201_120836.jpg; RE: Aged Care Quality Bulletin #61 - January 2024 [SEC=OFFICIAL]

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I have great concern about rushing the Proposed New Aged Care Act through the Senate. At a workshop in Melbourne, it was very clear that Service Provider's for Nursing Homes really don't know where they stand in Costs, Staffing, Delivery of Quality Services, the same For Residential Services and In Home Care Services. There was no correspondence about Forgotten Australians, LGBTIQ, Aboriginal People who needs are different to the General Public, As I mentioned before, there is no way I would go to a Nursing home or Residential Service. We are Survivors of Abuse by the very system that tells us we are safe. There is no way you or the Government can make sure nobody is Abused while in care. This also includes Transitional Care and Palliative Care.

On Tue, 30 Jan 2024, 4:26 pm Aged Care Quality and Safety Commission, <communications@communication.agedcarequality.gov.au> wrote:



Aged Care Quality Bulletin



Commissioner's message

Welcome to our first Quality Bulletin for 2024 in what promises to be another busy year of important reform for the aged care sector. [Read the full article](#)

Our reports

Sector performance – latest insights

Our latest aged care Sector Performance Report will be available on our website from 5 February. The report includes data from 1 July to 30 September 2023. [Read the full article](#)

Aged care reforms update

Upcoming: strengthened Quality Standards guidance consultation

We want to make sure that the aged care sector is prepared for the anticipated introduction of the strengthened Aged Care Quality Standards on 1 July 2024. [Read the full article](#)

Meeting mandatory care minutes in residential aged care

We have updated our Regulatory Bulletin on Workforce-related responsibilities – including 24/7 registered nurse and care minutes. It explains providers' responsibilities and how we will regulate these and respond to non-compliance. [Read the full article](#)

Interim First Nations Aged Care Commissioner

Ms Andrea Kelly has recently commenced in the new role of interim First Nations Aged Care Commissioner. Ms Kelly is a proud Warumungu and Larrakia woman, and a respected First Nations leader. [Read the full article](#)

Have your say on the draft new Aged Care Act

The new Aged Care Act will change the way services are delivered to older people in their homes, in community settings and in residential care homes. Public consultation is now open on the draft of the new Act. [Read the full article](#)

Community feedback informs aged care regulatory model

The new Aged Care Act will also see the introduction of a new regulatory model. The Department of Health and Aged Care has been consulting on this new model and has now published a report about that consultation. [Read the full article](#)

Compliance Management Insights

From the beginning of this year, our monthly post on Financial and Prudential Insights by Peter Edwards (Executive Director, Compliance Management) has been rebadged as Compliance Management Insights. These posts will provide a broader analysis of all compliance matters affecting the sector. [Read the full article](#)

Targeted review program – Annual Prudential Compliance Statement submissions

We have begun a targeted review on late submissions of Annual Prudential Compliance Statements. [Read the full article](#)

Safety and security reminder

After several recent reported break-ins where older Australians have been confronted by intruders, we want to remind residential providers of their obligations around the safety and security of people in their care. [Read the full article](#)

Food, nutrition and dining

Thickened fluids: Supporting choice, nutrition, hydration and safety

Older people can develop eating, drinking and swallowing difficulties that increase the risk of something going wrong when they eat or drink. [Read the full article](#)

New module on texture modified food and thickened fluids

We have a new training module available for providers and staff to learn about texture modified food and thickened fluids. [Read the full article](#)

Webinars

Supporting sector readiness for the new strengthened Quality Standards

Tuesday 6 February 2024 | 2:00 pm AEDT

This webinar is about the strengthened Aged Care Quality Standards and the new draft guidance resources that we have developed and are releasing for consultation. [Read the full article and register](#)

Supporting people with dementia to eat and drink well

Thursday 22 February 2024 | 2:00 pm AEDT

This fifth webinar in our Food, Nutrition and Dining series will focus on how aged care providers and staff can support those with dementia to eat and drink well. [Read the full article and register](#)

Governing for reform

Governing for Reform in Aged Care Program

Our successful Governing for Reform in Aged Care Program is now available to all leaders, managers, providers and services interested in strengthening their governance and leadership skills. [Read the full article](#)

Training and resources

Online workshops for approved providers

The Commission regularly hosts online workshops for approved providers of residential aged care and home services. [Read the full article and register](#)

New resources

[Compliance Management Insights – January issue](#)

[A new Aged Care Act – Fact sheet for older people](#)

[A new Aged Care Act – Provider fact sheet](#)

[Using modified food and fluids online learning module](#)

[The Prudential Standards – Governance Standard online learning module](#)

Contact us



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