**Submission template**

**Aged Care Legislated Review**

**Submissions close 5pm, 4 December 2016**

**Instructions:**

* Save a copy of this template to your computer.
* Populate Section 1 with your details.
* If you would like to respond to a specific criteria please use Section 2 of the template.
* If you would like to provide general comments please use Section 3 of the template.
* Email your submission to [agedcarelegislatedreview@health.gov.au](mailto:agedcarelegislatedreview@health.gov.au)

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**Thank you for your interest.**

# Tell us about you

1.1 What is your full name?

#### First name Click here to enter text.

#### Last name Click here to enter text.

1.2 What stakeholder category do you **most i**dentify with?

Choose an item.

1.3 Are you providing a submission as an individual (go to question 1.4) or on behalf of an organisation (go to question 1.5)?

Choose an item.

1.4 Do you identify with any special needs groups?

Choose an item.

1.5 What is your organisation’s name?

#### Click here to enter text.

1.6 Which category does your organisation **most** identify with?

Choose an item.

1.7 Do we have your permission to publish parts of your response that are not personally identifiable?

Yes, publish all parts of my response except my name and email address

No, do not publish any part of my response

# Response to Criteria in the Legislation

## Whether unmet demand for residential and home care places has been reduced

*Refer to Section 4(2)(a) in the Act*

In this context, unmet demand means:

* a person who needs aged care services is unable to access the service they are eligible for   
  e.g. a person with an Aged Care Assessment Team / Service (ACAT or ACAS ) approval for residential care is unable to find an available place; or
* a person who needs home care services is able to access care, but not the level of care they need   
  e.g. the person is eligible for a level 4 package but can only access a level 2 package.

Click here to enter text.

## Whether the number and mix of places for residential care and home care should continue to be controlled

*Refer to Section 4(2)(b) in the Act*

In this context:

* the number and mix of packages and places refers to the number and location of residential aged care places and the number and level of home care packages allocated by Government ; and
* controlled means the process by which the government sets the number of residential care places or home care packages available.

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## Whether further steps could be taken to change key aged care services from a supply driven model to a consumer demand driven model

*Refer to Section 4(2)(c) in the Act*

In this context:

* a supply driven model refers to the current system where the government controls the number, funding level and location of residential aged care places and the number and level of home care packages;
* a consumer demand driven model refers to a model where once a consumer is assessed as needing care, they will receive appropriate funding, and can choose services from a provider of their choice and also choose how, where and what services will be delivered.

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## The effectiveness of means testing arrangements for aged care services, including an assessment of the alignment of charges across residential care and home care services

*Refer to Section 4(2)(d) in the Act*

In this context:

* means testing arrangements means the assessment process where:
  + the capacity of a person to contribute to their care or accommodation is assessed   
    (their assessable income and assets are determined); and
  + the contribution that they should make to their care or accommodation is decided   
    (their means or income tested care fee, and any accommodation payment or contribution is determined).

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## The effectiveness of arrangements for regulating prices for aged care accommodation

*Refer to Section 4(2)(e) in the Act*

In this context:

* regulating prices for aged care accommodation means the legislation that controls how a residential aged care provider advertises their accommodation prices.

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## The effectiveness of arrangements for protecting equity of access to aged care services for different population groups

*Refer to Section 4(2)(f) in the Act*

In this context equity of access means that regardless of cultural or linguistic background, sexuality, life circumstance or location, consumers can access the care and support they need.

In this context different population groups could include:

* people from Aboriginal and/or Torres Strait Islander communities;
* people from culturally and linguistically diverse (CALD) backgrounds;
* people who live in rural or remote areas;
* people who are financially or socially disadvantaged;
* people who are veterans of the Australian Defence Force or an allied defence force including the spouse, widow or widower of a veteran;
* people who are homeless, or at risk of becoming homeless;
* people who are care leavers (which includes Forgotten Australians, Former Child Migrants and Stolen Generations);
* parents separated from their children by forced adoption or removal; and / or
* people from lesbian, gay, bisexual, trans/transgender and intersex (LGBTI) communities.

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## The effectiveness of workforce strategies in aged care services, including strategies for the education, recruitment, retention and funding of aged care workers

*Refer to Section 4(2)(g) in the Act*

In this context aged care workers could include:

* paid direct-care workers including: nurses personal care or community care workers; and allied health professionals such as physiotherapists and occupational therapists; and
* paid non-direct care workers including: managers who work in administration or ancillary workers who provide catering, cleaning, laundry maintenance and gardening.

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## The effectiveness of arrangements for protecting refundable deposits and accommodation bonds

*Refer to Section 4(2)(h) in the Act*

In this context:

* arrangements for protecting refundable deposits and accommodation bonds means the operation of the Aged Care Accommodation Bond Guarantee Scheme *.*

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## The effectiveness of arrangements for facilitating access to aged care services

*Refer to Section 4(2)(i) in the Act*

In this context access to aged care services means:

* how aged care information is accessed; and
* how consumers access aged care services through the aged care assessment process .

#### Click here to enter text.

# Other comments

#### Click here to enter text.